

PATIENT INFORMATION

Appointments and Repairs

We hope that you are happy with your hearing aid. However, should you experience any problems, for example, if you are not hearing clearly or if your earmould is not comfortable, then please feel free to arrange an appointment to see an Audiologist. Before you do so however, check the list of common problems (see Advice and Common Problems link). Once you have had your hearing aid fitted we would recommend that you have your hearing re-tested approximately every three years. If you feel your hearing has deteriorated before this time please book an appointment to discuss this with an Audiologist.

The plastic tubing in your earmould will go hard and yellow over time. When this happens you will not hear so clearly with your hearing aid. Normal tubing will last for approximately 6 months; the slimmer type of tubing will need changing approximately every 3 months. Your Audiologist will advise you when the aid is fitted as to how often your tubing will need changing. Tubing can be changed by an Audiologist. Alternatively, we can show you how to do this yourself. Please ask an Audiologist if you are interested in learning how to do this.

When can my hearing aid be repaired?

Drop in clinics for repairs and retubes are run at Torbay Hospital **ONLY** during the following times:

Tuesday	9am - 12pm
Thursday	1.45pm - 4pm
Friday	9am - 12pm

Clinics run at other times by appointment **ONLY**. Please phone us on **☎ Tel (01803) 656325** to arrange an appointment at any one of the following sites:

Torbay Hospital	Newton Abbot Hospital
Paignton Hospital	Teignmouth Hospital
Totnes Hospital	Dawlish Hospital
Dartmouth Clinic	Brixham Hospital

Please bring your brown battery book with you to all appointments

For further assistance or to receive this information in a different format, please contact the department which created this leaflet.

Working with you, for you