



## ***PATIENT INFORMATION***

# **Paediatrics appointments at Torbay Hospital**

### **What do I do on arrival?**

On arrival at the hospital, please book in at reception and then report to the clinic nurse in the Children's Outpatient Department.

Please aim to arrive at least 10 minutes before your appointment time, and bring with you any medication your child is taking at present.

### **Is there anything I should bring?**

For children under 5 please bring their red Child Health Book.

### **While you are waiting**

All patients will be weighed and measured before their clinic appointment. Children under 2 will need to be undressed for weighing unless they have been weighed within the last week.

At our outpatient clinics we aim for quality of care. Some patients require unexpected amounts of time, especially if their problem is complex or of a worrying nature. We apologise in advance for any inconvenience if delays occur.

Our waiting area is well equipped for children with a soft play area, toys and table football. There is a vending machine with snacks and drinks in our department, but please feel free to bring your own refreshments.

There are baby changing facilities, a children's toilet and a breast feeding room available.

### **Parking**

Parking spaces are limited so please allow extra time if parking in the hospital grounds.