

PATIENT INFORMATION

CANCER OF UNKNOWN PRIMARY CLINICAL NURSE SPECIALISTS / KEYWORKER

Rebecca Stuckey & Kerenza Tucker

For further assistance or to receive this information in a different format please ask a senior member of the ward team.

What can we do to help you throughout your cancer experience?

It is very common to come away from an appointment having forgotten certain parts of the consultation or to have further questions relating to your care, diagnosis or treatment. Our role within the Oncology Team is to give support and information to you and your family if needed.

The issues we may be able to help you with are as follows:

- Information and support about the diagnosis
- Information and support about treatments and clinical trials.
- Advice on dealing with side effects of treatment
- Information on and referral to **“The Lodge – Cancer Support and Information Centre” on 01803 617521**
- Macmillan patient grants
- Talking through your care needs

Please feel free to contact us on any of the above or other issues that are concerning you and we will endeavour to help you. We can talk on the telephone or arrange to meet personally.

We are here to support you so please ask at any time –

We recognise that your diagnosis will have an impact on areas of your life that may not be obvious to us. In order for us to help you work through this and also to identify other concerns you may have, we will be providing you with a **‘Holistic Needs Assessment’**, for you to complete if you wish and return it to us.

Do not hesitate to contact your **Specialist Nurses / Keyworker, REBECCA STUCKEY & KERENZA TUCKER on (01803) 655412** and leave a message with the reason for your call and a contact number.

Your call will be returned within 24 hours. Any messages left at the weekend will not be returned until the following normal working day.

However, if you are a patient on chemotherapy treatment and unwell, then you should not leave messages on the voicemail.

You should contact:

Ricky Grant Day Unit – Mon to Fri 9am to 4pm where you can speak to a nurse on **(01803) 655219**

Turner Ward – 24 hours support where you can speak to a nurse on **(01803) 655527**

The nurses will advise you what you need to do depending on your problem.