

#### **Parking Map**

Please see parking map overleaf showing the Torbay Hospital site, car park locations and hospital zones as guidance for your visit to Torbay Hospital. Additional Pay and Display parking is available on the Trust's Annexe site.

## **Concessions - Free Parking**

The Trust provides free parking to the following groups:

- **Cancer Patients** Patients, from diagnosis, making daily or frequent visits for the treatment of cancer (surgical intervention, radiotherapy, SACT)
- People with a disability All registered disabled patients who hold a
  disabled badge or who are transporting a patient who holds a disabled badge
  and who park in a marked disabled space
- **Acutely unwell patient relatives** Relatives of those patients who are acutely unwell, typically in ICU or requiring high dependence care
- Parents of children in hospital Resident parents of children in hospital
  or parents whose babies are being cared for in the Special Care Baby Unit
  providing parent caring arrangements
- Relatives of patients receiving end of life care
- Those visiting the bereavement office or collecting a death certificate
- **Unpaid Carers** Registered unpaid Carers when they are caring for a friend or family member visiting or staying at Torbay Hospital
- Frequent outpatient attendees Outpatients who attend hospital for an appointment at least three times within a month and for an overall period of at least three months.

If you qualify under any of these groups, please go to the Patient Enquiry Desk, Outpatients, Level 2 or Main Entrance, Level 4 or enquire at your attending Ward or Department level and you will be advised how to obtain your free parking pass or advised how to validate your pay on foot parking ticket.

# **Public Transport**

The nearest on-site bus stops are highlighted on the map. Buses that come onto site include: 13, 149 (SB6 request only). Some of these are low floor for easier access. The 12 & X7 stop at Lowes Bridge. To check times and routes call Traveline on 0871 200 22 33 or www.travelinesw.com

# **Patient Transport & Hospital Car Service**

If you have no available transport, please call our Patient Transport enquiry line on 01803 656777 (9am-3pm weekdays, not bank holidays) at least 48 hours before your appointment. There will be a charge for the hospital car service.

This information can be made available in other formats. Please contact the Site Services Lead on 01803 654100



# **Torbay Hospital Patient & Visitor Parking/Travel Options Guide**

Parking Helpdesk located at Main Entrance, Level 4, Monday to Friday, 9am-5pm

#### **Patient and Visitor Parking**

There are a number of car parks for patients and visitors on the Torbay hospital site. Parking charges apply 24 hours a day.

## Pay and Display

Some car parks are pay and display and require you to purchase a ticket from the machine located in the car park at the time you park.

#### Pay on Foot

We also have pay on foot car parks which you access through a barrier. They are controlled via automatic number plate recognition, which opens automatically. You will pay for your parking at the end of your visit, by entering your car registration number at the payment machine.

## **Disabled parking**

Free parking for blue badge holders. If parking in non-barriered pay and display car parks and other designated marked disabled bays, please display your blue badge on your dashboard. If parking in barriered pay on foot car parks, after your appointment/visit, enter your vehicle registration number into the pay machine which will show your parking fee, scan barcode on the rear of your blue badge card, the screen will go from orange to green, the balance will change to zero. Return to car and drive to exit barrier which will automatically open.

Parking Charges	Time	Charges
	30 minutes free	£0.00
	Up to 1 hour	£1.50
	Up to 2 hours	£2.70
	3 hours	£3.90
	4 hours	£4.80
	5 hours	£6.50
	6 hours	£8.50
	7 to 24 hours	£15.00

# **Drop Off Bays**

Drop off /pick bays are available at hospital entrances around the site which allow a 20-minute free period of parking for patients and visitors.