

Help us to do better

Do you wish to make a complaint about the care, treatment or service provided by us?

You can make a complaint by:

- Speaking to a member of staff
- Writing to the Chief Executive at Hengrave House, Torbay Hospital, Torquay TQ2 7AA
- Emailing tsdft.feedback@nhs.net

If you do not want to put your complaint in writing, please contact the Feedback and Engagement Team on 01803 655838 and we will assist you in making your complaint.

SEAP – Independent Health Complaints Advocacy Service can give you free, independent advice and support to make a complaint. You can contact them by telephone on 0300 343 5707

If you remain unhappy with our response to your complaint, you can contact the independent Health Service Ombudsman on 0345 015 4033.

