

School nurses are a vital part of the community working with all school aged children and their families.

The Torbay School Nurse Team is located within Torquay and work across all Torbay schools.

The team is comprised of specialist practitioners, qualified registered nurses, nursery nurses.

Torbay's school nurse team has two main key responsibilities:

1. To assess, promote and protect the health and well-being of children and young people.
2. To offer confidential advice, care and support on an individual or groups basis to children and young people, parents, carers and educational staff on a range of topics.

OUR AIM

Your school nurses will support and promote health and well-being for 5-19 year olds who seek non-judgemental, confidential guidance to live safe, healthy lives.

Within Torbay the school nurse team offer:

- Health screening for all reception children and any child or young person who has recently moved into Torbay. During the screening process each individual is offered a hearing assessment and height and weight check.
- Provision of training to educational staff.
- Height and weight measurements for the National Child Measurement Programme available for all children in reception and year 6.
- Drop-in sessions available for young people and parents/ carers. Check times with your school office or contact school nurse team.
- Annual health assessments and support for children and young people in care.
- Bladder and Bowel issues ie. Bedwetting, soiling etc.

We promote and link with other teams and agencies such as:

- A&E
- Audiology and Ophthalmology for hearing or vision assessments
- Children's services
- Child and Adolescent Mental Health Services (CAMHS)
- Drug and alcohol teams
- Dieticians and FLIP
- Education Psychology
- Education Welfare
- GP surgeries
- Health Visitors
- Lifestyles Team
- Police
- Paediatricians
- Speech and Language Therapy
- Schools (primary and secondary)
- Youth Workers

If you are worried about a child or need more advice, contact your school nurse:

0-19 Service: <https://tsdft.uk/0-19>



Call the Admin Hub on 03003335352

Confidentiality

The school nurse team have a duty to keep information confidential. At times we may be the first point of contact a child or young person may have with the medical profession. We actively encourage individuals to inform parents of their issues so support can also be provided by the family. However, our code of conduct states we are “under no obligation” to inform teachers or parents if the child does not consent, unless there is a risk of significant harm.

Useful Links:

Change4life: www.nhs.uk/change4life

Child Accident Prevention Trust:

www.capt.org.uk

Confidential advice and information on

drugs: www.talktofrank.com:

www.thesite.org/drinkanddrugs

Confidential 24 hour helpline:

www.childline.org.uk www.youngminds.org.uk/

NHS Choices – Your health, your choices: www.nhs.uk

Parenting Advice and Information:

www.netmums.com

Sexual health: www.eddystone.org.uk

Stop Smoking: www.smokefree.nhs.uk

Comments , Compliments and Complaints

We welcome your views and comments regarding the School Nursing Service please contact us on 01803 219815 / torbayschoolnurseteam@nhs.net. We hope you are happy with the service you receive, but if you are unsatisfied please discuss concerns with the staff involved in your care. The Engagement and Feedback Team, are also available to assist in resolving local problems informally. They can be contacted on 01803 655838.

This document can be made available in other different languages and formats. For more information telephone 01803 219700.

For information on how your data is stored and protected please visit: www.torbayandsouthdevon.nhs.uk/about-us/data-protection



Torbay School
Nurse Team

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Partners in Care

Torbay and South Devon **NHS**
NHS Foundation Trust



YOUR SCHOOL NURSE

Admin Hub:
03003335352

email:
torbayschoolnurseteam@nhs.net

Torbay School Nurse Team

Working with you, for you.