

WELCOME TO CLINICAL DECISION UNIT

Welcome to the Clinical Decision Unit (CDU) you are located on level 3 at Torbay hospital.

This leaflet will explain about the purpose of CDU and what will be happening to you while you are here.

CDU is an area set up for patients who need further assessments, diagnostic test and treatments. We aim to provide this, in a safe & comfortable facility. That is away from the busy emergency department. The aim to keep you informed at all times of your progress, but please ask any of our team if you have any questions.

You may have had bloods taken, X-rays, CT or other test. CDU is available for patients to wait for their results.

You will be allocated your own nurse who will introduce themselves when they have received a full handover from the emergency dept.

CDU is also where you can wait to be seen by a specialist nurse for example a cardiac nurse or you may have been referred to a specialist that will arrange to see you.

While you are in CDU you may wish to discuss your treatment in privacy. We have a private room that is available at all times. Please ask a member of the nursing team.

FOOD & DRINK

Please ask your named nurse if you are able to eat and drink. We have light refreshments and food available. We can also cater for any allergy intolerances.

RELATIVES/CARERS

We are happy to have a relative of carer to stay with you while you are in CDU however we ask this to be one person per patient.

CAR PARKING

If you have a car in the car park and you do not have a permit please insure you have a valid ticket 24hrs a day. If you have a problem please inform nursing staff.

CANNULA

If you have a cannula please inform the nursing staff as this will need to be removed before your discharge.

FEED BACK

The feedback we receive from patients, relatives and carers is very important to us.

Please could you fill in a friends and family feedback form to record your thoughts and feelings about your visit to CDU.

Include any suggestions about how this can be improved. If you wish to discuss any issues please speak to the nursing coordinator.

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This document can be made available in other languages and formats. For more information telephone 01803 210586



Partners in Care

Torbay and South Devon **NHS**
NHS Foundation Trust



**PATIENT
INFORMATION**

CLINICAL DECISION UNIT

LOCATED IN THE EMERGENCY
ADMISSIONS UNIT
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LOWES BRIDGE
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