

Domiciliary Visit: Hearing Assessment

Domiciliary visits are normally arranged for patients who are unable to travel to the hospital for their appointment. A member of the Audiology Team will visit you at home to assess your hearing.

If required, further appointments will be made in order to fit your hearing aid(s).

The Audiology Team will check if you have any other appointments. If so, they will try to arrange the visit to tie in with another appointment.

We will require a letter from your GP, confirming you are housebound if we have not visited you at home before.

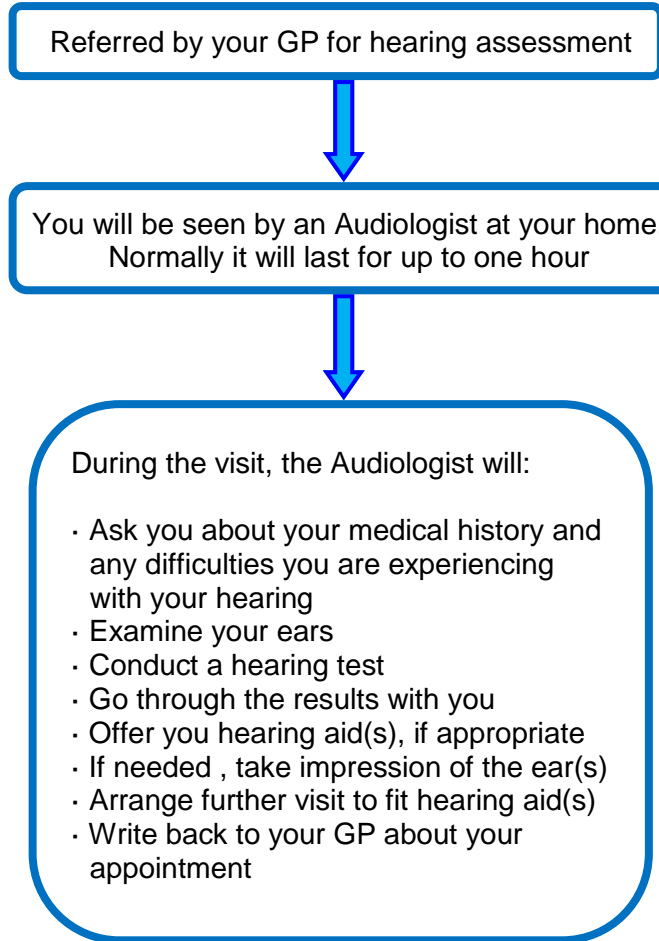
Prior to your Domiciliary Visit

- Make sure both ears are clear of wax for your appointment. *(If in doubt please have them checked by your GP.)*
- If you require an interpreter (including British Sign Language), please let us know in advance. *(It is not appropriate for a member of your family to interpret)*
- Please ensure you have a list of your current medication.
- If you need glasses for reading please make sure you have them to hand.
- For the appointment, a quiet environment is required with easy access to plug sockets.
- If you or a member of your family have experienced flu like symptoms or diarrhea and vomiting please let us know. We cannot visit until you have been clear of symptoms for 48 hours.

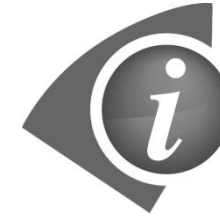
Infection Control

For the protection of our patients the Trust is committed to maintaining a clean, safe environment. Hand hygiene is a very important factor in controlling infection and the staffs who visit may need access to hand washing facilities.

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Where possible, if it is a simple hearing aid repair or service of the hearing aids, this should be done via the post or a relative/friend or carer can bring the aid in on your behalf.



**PATIENT
INFORMATION**

If the answer to any of the following questions is 'YES' then you are **not eligible for a home visit:**

Can you walk? (No disability/ medical condition)

Do you normally travel by public transport?

Are there any local agencies that provide transport such as Local Authorities, Social services?

Do you have any friends/ relatives who can take you to a clinic?

Are you entitled to claim travel expenses through DSS or Hospital Cashier?

Do you attend any other hospital appointments?

(If so, the Audiology department will try to arrange an appointment to fit around other appointments that you will be attending)

Contact us

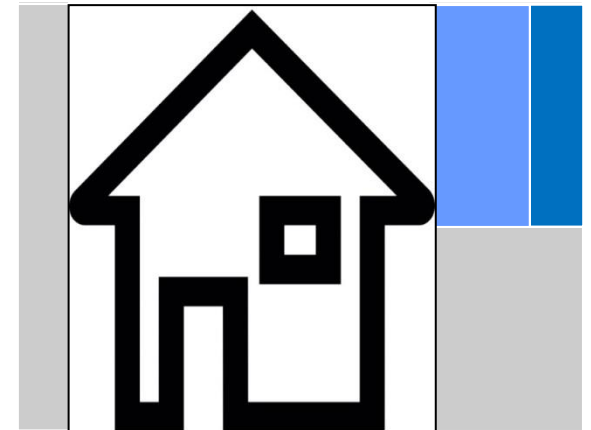
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Audiology, Torbay and South Devon



**Domiciliary Visits:
Hearing Assessment at Home**