

PATIENT INFORMATION

Specialist Audiology Appointment

You have been sent an appointment to see a specialist Senior Audiologist to discuss any concerns. The audiologist will use their background in counselling to try and help you find ways of managing them.

The Audiologist will perform a comprehensive medical history which may involve questions about lifestyle and mental health. Audiological measurements may be performed if felt necessary. The results will be discussed at your appointment followed by advice on further management.

Everything that is said in the appointment will be confidential. The Audiologist also undergoes 'Clinical Supervision' whereby they discuss cases with colleagues as part of further training but again this is kept confidential at all times. This may mean, at times, the Audiologist may have a colleague observing them for an appointment as part of peer review – Please feel free to object to anyone observing your appointment and discuss this prior to your appointment by contacting us on the number below.

Please feel free to bring a family member or a friend with you. Please let us know before your appointment if you need an interpreter or any special assistance. If you do need interpretation we would advise you to use one of our interpreters rather than a family member or friend. If you have problems reading small print please let your Audiologist know at your appointment. If you have any questions about your appointment you can contact us by phone or email.

Please be aware - If you need to rearrange this appointment please contact us on the above number. We do require at least 48 hours' notice of any cancellations, so that we can offer your appointment to someone else.

Missed appointment causes a delay in helping you find better ways of managing your condition. For us, a missed appointment prevents us from scheduling another patient that could benefit from treatment and increases our waiting lists. 1 hour is set aside for this particular appointment with a specialist senior audiologist; and therefore failing to attend these appointment results in a lot of wasted time.

Telephone 01803 656325

Email audiology.sdhct@nhs.net

For further assistance or to receive this information in a different format, please contact the department which created this leaflet.

Working with you, for you