

## Special Care Dental Service



We provide NHS dental treatment for people with special needs. This includes; people with additional needs such as those who are housebound or have mental/physical impairments. People are usually referred to us from other services or you can contact us directly.

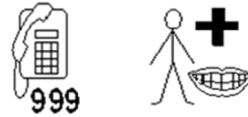
NHS treatment includes:

- Urgent treatment
- Examination, diagnosis & advice
- Preventive care & oral health advice
- Periodontal treatment
- Conservative treatment
- Minor surgical treatment
- Supply & repair of dental appliances
- Taking of radiographs (X-rays)
- The issue of prescriptions
- Sedation Care
- General Anaesthetic Care
- Domiciliary Care

Please contact Castle Circus Health Centre and we will always try to make your appointment at the most convenient Clinic, with the clinician of your choice.

We keep your information confidential unless you ask us to share this information or if we refer you to another service. We support clinical training programmes. When appropriate you will be asked if you are happy to help us with this.

## Urgent Dental Service



We provide urgent dental access for people that don't have a regular dentist or who are visiting the area. You cannot become a regular patient unless you have special needs that meet our criteria.

NHS treatment includes

- Assessment, diagnosis & advice
- Conservative treatment
- Temporary fillings (maximum of 2)
- Simple filling (maximum of 1)
- Treatment of infected sockets
- Treatment of abscesses
- Taking of radiographs
- The issue of prescriptions
- Dental extractions (maximum of 2)
- Dental trauma management
- Re-implantation of permanent teeth
- Pulpectomy or vital pulpotomy
- Acute gum conditions

## Registering with an NHS dentist

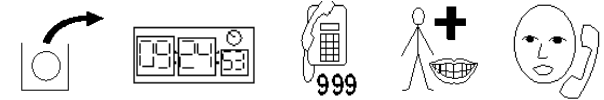
To find an NHS dentist taking on new patients please call:

**Tel: 03330 063 300**

We can refer you for any service that we do not currently provide ourselves.

We must charge NHS Charges to people who are not exempt.

## Out of Hours Emergency Dentist



The Out Of Hours service is run by Devon Doctors telephone: **03330 063 300**

## Special Care and Urgent Dental Service

We expect patients to keep appointments. We ask for 48 hours' notice of cancelled appointments, please call the number on the front of this leaflet. Failed appointments waste resources, please ask for more details on our policy.

Every new course of treatment needs a new medical history and other information. Please bring your NHS Number and National Insurance Number to your appointment.

If you would like copies of letters that we send as part of your dental care, or copies of your records, you should contact our service so that we can explain the current procedure to action this.

If anyone is violent or abusive they will be asked to leave and the police will be called.

## We have clinics at:

- Castle Circus Health Centre, Abbey Road, Torquay, TQ2 5YH
- Brunel Dental Centre, Brunel Road, Newton Abbot, TQ12 4XX
- South Hams Hospital, Plymouth Road, Kingsbridge, TQ7 1AT
- Tavistock Clinic, Plymouth Road, Tavistock, PL19 8BX

Dentists and Dental Therapists qualifications and General Dental Council registration numbers for your information. Occasionally we use specially trained bank staff

Dentist and Therapists	Qualifications	GDC No.
Maria Do Carmo Bernardes Delgado Senior Dental Officer	LMD Lisbon 2008	168594
Kate Coker Dental Therapist	BSc Dental Hygiene & Dental Therapy Cardiff 2018	182752
Firoozeh Curran Clinical Director	FFD RCS Irel 1997 DPDS Brist 2003, BDS Wales 1194	69780
Georgia Hallett Dental Officer	BDS (University of Manchester 2019) MFDS	283574
Charlotte Lawley Senior Dental Officer	BDS Cardiff 2012	229431
Catherine McKenna Senior Dental Officer	BDS Liverpool 1988	63233
Thomas O'Neill Dental Officer	BDS Cardiff 2012	229258
Claire Sims Senior Dental Officer	BDS MFDS RCS Edin Pg Dip ConSed KCL	228931
Alessandra Taylor Dental Officer	DDS Milan 2009, MsC UCL London 2010	195668

## How can I comment or complain?



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We hope that most things that you are concerned about can be settled easily by discussing the problem with a member of staff.

If you tell them what is worrying you, they will try to find a solution or advise you who best to speak with. If you prefer, you can contact the clinical director of the service at the address on the front of this leaflet. The clinical director will arrange for your complaint to be investigated and when this has been done, you should receive a written reply within ten working days.

## Where can I get further advice and help?

NHS England Contact Centre  
NHS England, PO Box 16738  
Redditch, B97 9PT

**Email:** [england.contactus@nhs.net](mailto:england.contactus@nhs.net)

**Telephone:** 0300 311 22 33

**Independent Complaints**

**Advocacy Service (ICAS): 0845 120 3782**

**HC1 Helpline: 0845 850 1166**

**For further assistance or to receive this information in a different format, please contact the department which created this leaflet.**

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## PATIENT INFORMATION

# Special Care Dental Service Practice Information Leaflet



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## Opening Hours

Monday to Friday 8:45am to 4.30pm

(closed for lunch 12.30 to 1.15)

Times may vary at some clinics.

We are not open weekends or

Public Holidays

Castle Circus Health Centre

Abbey Road

Torquay

TQ2 5YH

Email: [sd-dental.t-sd@nhs.net](mailto:sd-dental.t-sd@nhs.net)

Telephone: 01803 217777