

About the Service

The aim of our service is to support you to be able to return home from hospital as soon as you are able. We work with you to identify what your on-going care and support requirements are to ensure that you are able to recover at home safely. We will do this, by arranging for an assessment of your individual needs in your own home.

We will establish whether you:

- Are able to manage on your own (with or without support from family, friends or neighbours).
- Have the potential to manage on your own (with or without support from family, friends or neighbours) with further guidance and support from us.

Who will do the Assessment?

Once discharged from hospital a Health or Social Care professional will visit you at home within 24 hours and start the assessment.

What can we help with?

We are able to provide equipment if it is required to support you at home. We can support you with a range of daily living tasks such as personal care or meal preparation. When we meet you we will work with you to complete an assessment of what tasks you may need support with and at what time of day.

We cannot help with domestic tasks such as cleaning, laundry, shopping, and gardening. However we can suggest organisations that you can contact for this type of support.

Will I have to pay?

How long we support you will depend on your needs following your assessment at home.

This service is free of charge for a short period while we complete your assessment and rehabilitation with you at home.

Should you require on-going care, there will be a need for a Financial Assessment and the process will be explained to you by your health or social care worker.

Contacts

Ward/Department: _____

Name of Therapist: _____

At Home

Monday to Friday: _____

Out Of Hours Phone: _____

Out Of Hours Nurses: _____

Out of Hours GP: 111



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Any Comments, Compliments or Complaints?

Please discuss any concerns or worries that you may have with any of the staff.

If you would like to make a complaint
Please contact:

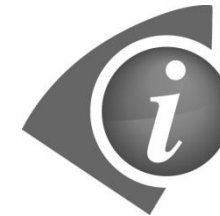
Feedback and Engagement Team
Phone: **01803 217 397**

If you require a copy of this document in an alternative format (for example large print, easy read, alternative language) or would like any assistance in relation to the content of this document, please contact the Equality and Diversity team on 01803 656607



Partners in Care

Torbay and South Devon **NHS**
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**PATIENT
INFORMATION**

Discharge to Assess



Working with you, for you.