

When you or your child presents to the hospital, the nurse or doctor caring for you or your child may consider that it is important to share information about the admission with community health teams. The reason for this will be explained to you by the healthcare professional.

To share the information appropriately, your nurse or doctor, with your consent, may make direct contact to that member of staff. Another option is for the healthcare professional to make a referral to the hospital's Paediatric Liaison Service.

#### What is the Paediatric Liaison Service?

This service is led by a Registered Children's Nurse with the purpose of ensuring that essential, relevant and accurate information about a hospital attendance is communicated to the community health teams in a secure and in a timely manner.

#### What happens when a healthcare professional makes a referral to the Paediatric Liaison Service?

The Paediatric Liaison Nurse will receive the referral the next working day. They will review the referral and the hospital attendance information. From this, they will decide whether the request for



information sharing is appropriate and that by sharing the information will make a positive difference in the care/support that you or your child will receive. The Paediatric Liaison Nurse will then create a report and share the information within 48-72 hours.

#### Which community health team(s) will the information be shared with?

This is dependent upon why the nurse or doctor has made the referral and what team is currently active or open to you or your child.

Information can be shared to community health teams relevant to you or your child such as; GP's, Health Visitor's, School Nurse's and Children and Adolescent Mental Health Services (CAMHS) etc

For example, you or your child may be open to CAMHS. Some of the details from the hospital admission maybe important for CAMHS to be aware of to ensure they continue to provide you or your child with appropriate and individualised care.

Following discussion and with your consent, information may also be shared with the local Children's Service's Department in order to identify where 'Early Help' or additional support may be needed in order to safeguard children and their families. This is in line with the 'Working Together to Safeguard Children' March 2018 guidance.

Please be aware, information is not shared by the Paediatric Liaison Nurse directly to schools.

Many thanks for taking the time to read this information leaflet. We hope this has been of use to you.

“Effective sharing of information between professionals and local agencies is essential for effective identification, assessment and service provision.”

– Working together to Safeguard Children (2018)

Working together to Safeguard Children. (2018). 1<sup>st</sup> ed. [ebook] London: Crown Copyright.

Available at: [Working together to safeguard children - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/publications/working-together-to-safeguard-children) (Accessed 7<sup>th</sup> January 2022)

### Contact details

Please amend these details to match your own (and then delete this sentence!)

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For further assistance or to receive this information in a different format, please contact the department which created this leaflet.

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Torbay and South Devon  
NHS Foundation Trust

## PATIENT INFORMATION

# Paediatric Liaison Service

Information Leaflet for Young People (13 or over) and Parents/Guardians.



Working with you, for you