

Welcome to Special School Nurse Service

We provide a responsive and high standard of nursing care for children with complex health needs who attend Special Schools across Devon

More about us

We are qualified nurses who are based in some Local Authority Special Schools across Devon. We work for families; children and young people to ensure the child's health needs can be met in school and to enable them to access their education.

We work alongside other members of the multidisciplinary team, such as Paediatricians, Occupational Therapists, Community Children's Nurses, Learning Disability Nurses, Speech and Language Therapists, Dieticians, Continence Nurses, Immunisations team, 0-25 Education Team, local and national hospitals, and Social Care to ensure you child's needs are fully met.

We hold specialist clinics within the school and support families with appointments.

We act as lead professionals for some children with complex health needs in special schools, where we are deemed the most appropriate professional.

How does the service work?

If your child is offered a place at a special school, they will have an initial screening to assess their health needs and requirements. All children attending special schools with a complex health need will have access to a Special School Nurse.

The Special School Nurse will ensure that children who have complex health problems have their health needs assessed and care needs are planned and delivered in school to a high quality.

We provide training to school staff to ensure they are working at a competent level to care for your child's health needs.

Our Team

The Specialist School Nursing service is part of Children and Family Health Devon.

We are dedicated to providing every child with the best care and support we can.

Our team are experienced nurses who are given access to the most appropriate training to enable them to focus on the individual needs of the child, young person, their family and school staff.

Every member of the team has to provide evidence of their registration and criminal record status before they can work within the school.

Who can refer to the service?

We receive referrals from Consultant Paediatricians, schools, GP's, other health professionals, parents and carers. You can refer via the Single Point of Access.

Your child's records

Any information held about your child is kept securely in a file or on our electronic record keeping system.

We use the information to:

- Record important health information
- Help others care for your child and develop care plans for your child in school.
- Provide appropriate support and care for the child, family and staff working with your child.
- Develop and improve services and measure how well we are going

We will only share information about a child/young person with your consent unless required by law or the data is anonymised.

However, in some circumstances, when we feel that your child or others are at risk, we may share information without consent.

Our commitment to your child

We take your dignity and privacy very seriously, and we will at all times respect your confidentiality.

Please treat our staff with respect so we can provide you with the very best care we can.

What if I have a concern?

We are committed to providing you with the best service possible. We are always looking for ways to improve the service, and would like to hear your comments, compliments or complaints.

If you would like to make a complaint, please speak to a member of the team caring for you I the first instance.

Special School Nurses

One Capital Court
Unit 1
Bittern Road
Sowton Industrial Estate
Exeter EX2 7FW

Single Point of Access

✉ tsdft@DevonSpa@nhs.net

) 0300 024 5321

For further assistance or to receive this information in a different format, please contact the department which created this leaflet.



PATIENT INFORMATION

Special School Nurse Service