

What is meant by 'Safeguarding Adults?'

Adults with care and support needs can be vulnerable to neglect or abuse. Such adults could be receiving statutory or private help such as being cared for in hospital, or being in looked after in a residential or nursing home, or from any other care or medical professional whom they come into contact. They could also be in the care of a family member or friend who may or may not be registered as a Carer.

We offer all adults who are vulnerable in this way statutory protection through our 'safeguarding adults' arrangements.

Our aims as an NHS Trust

We want all people coming under our care to feel safe, and to trust we will act professionally and ethically if an adult safeguarding issue is reported. To comply with statutory requirements and to ensure total transparency and objectivity, our safeguarding work is channelled through Torbay Safeguarding Adults Board (TSAB).

Torbay Safeguarding Adults Board (TSAB)

TSAB leads adult safeguarding arrangements across Torbay. Members include senior representatives from key statutory agencies including this Trust, along with independent and charitable organisations.

TSAB is supported in its work by a number of sub groups. We work with the independent group, Healthwatch who have quality checkers to meet and talk with anyone with an adult safeguarding issue in order to get their feedback on the quality of the service and support they received from TSAB.

What will happen if I report a concern?

If you raise a concern, the NHS Trust will work with you to agree a course of action. They will also find an independent advocate to lend you more support if you need this.

How NHS Trust will work with you?

They may arrange meetings with you to discuss your concerns identify options and help you make decisions about your situation.

They will ask you where you would like any meetings to take place.

If you would prefer not to attend any meeting you may arrange for someone else to represent you, such as a friend, family member or advocate.

Where necessary the NHS Trust will work with you to develop an action plan.

They will arrange to meet you again to see how your action plan is working for you.

If after a meeting and discussing your plan further you decide to change it, the NHS Trust will continue to work with you, taking into account the law – which sets out to protect everyone concerned.

Your feedback is important

TSAB welcomes your feedback which will help us to maintain and improve our adult safeguarding services.

You will be asked if you are willing to give feedback, and if you answer yes, an independent quality checker from Healthwatch may contact you. They will not contact you unless you give your consent for them to do so.

Safeguarding adults is everyone's business

If you see, hear or suspect abuse in any way, tell someone

01803 219700

safeguarding.alertstct@nhs.net

Contact details

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For further assistance or to receive this information in a different format, please contact the department which created this leaflet.



Torbay and South Devon
NHS Foundation Trust

PATIENT INFORMATION

Safeguarding Adults

Protecting an adult's right to live in safety, free from abuse and neglect

This leaflet has been produced in partnership with Torbay Safeguarding Adults Board. It explains the term 'safeguarding adults' and how we work with individuals, statutory and independent groups.



Working with you, for you