



You can also talk to an Independent Advocate.

Please contact -



The Advocacy people
Telephone - 0300 440 9000
info@theadvocacypeople.org.uk



The Devon Advocacy Consortium
Telephone—01392 822377
devonadvocacy@livingoptions.org



Please contact us if you would like more help or information.

Telephone—0800 032 7657

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TORBAY COUNCIL



Torbay and South Devon
NHS Foundation Trust

PATIENT INFORMATION

How to Give Us Your Feedback

(Easy Read)



Giving us feedback



We want to make sure you are happy with our health and social care services.



We want to do things well. It is nice when you can tell us that health and social care services are good.



Sometimes, things do not go as well as we want them to.



We want you to tell us if you are unhappy about the help you get from health and social care services.



We will listen to what you say so we can keep making services better.



You can tell us by contacting

Patient Advice and Liaison Service (PALS) and Complaints Team.

Telephone - 0800 032 7657

Email: tsdft.feedback@nhs.net



Write to us -

Bowyer Building

Torbay Hospital

Lowes Bridge

Torquay

TQ2 7AA



You can also talk to -

healthwatch
in Devon, Plymouth and Torbay

Healthwatch Devon

Telephone—0800 052 0029

info@healthwatchtorbay.org.uk



Care Quality Commission.

Telephone—03000 616161

Email: enquiries@cqc.org.uk

