

PATIENT INFORMATION

Independent Care Act Advocate

What is an Independent Care Act Advocate?



Working with you, for you

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Independent Care Act Advocate is all about supporting you to have your voice heard.



Independent Care Act Advocate support you to speak up. They will speak up for you if you need them to and will listen to you.



Independent Care Act Advocate will find the information for you that will help you make choices.



Independent Care Act Advocate is free.



Independent Care Act Advocates do not work for Social Services or the NHS. Advocates can support you to have your say if you are not happy with your care.



Independent Care Act Advocate will ask you if you wish to have their help – It is OK to say Yes or No.



Independent Care Act Advocate will only speak to others:

- When you want them to.
- If you or someone you know might get hurt.
- When the law says they have to.



By law, people must have access to advocate in some situations:

- The Care Act
- The Mental Health Act
- The Mental Capacity Act



Independent Care Act Advocate would be appointed to you if you have capacity but need help with care.



More information



Adult Social Care in Torbay



01803 219700



<https://www.torbayandsouthdevon.nhs.uk/services/adult-social-care/>

For further assistance or to receive this information in a different format, please contact the department which created this leaflet.

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