

PATIENT INFORMATION

Children Discharged from the Children's Emergency Department

Your child has been discharged from the Children's Emergency Department.

Your child's clinician will have given you verbal and/or written advice about when and how to seek medical advice in future. This may be via your GP, 111, or back to the Emergency Department.

Advice websites and apps

Some helpful general advice can be found on the Handi app and Healthier together website. These provide free, up-to-date information on common childhood conditions and how to treat them. The Family Hub Torbay brings together all the support a family may need and provides a welcoming space and a 'front door' for families from pregnancy through to young people turning 19 (or 25 if they experience SEND).

HANDi App:



iOS



Android



Healthier Together

what0-18.nhs.uk



The illustration shows a stylized person in shades of purple and pink. They are holding a smartphone in their right hand. The phone screen displays the 'Healthier Together' app interface, which includes a 'Select Condition' section with various icons for symptoms like 'Which best describes your child's symptoms?', 'Allergic reaction', 'Asthma', 'Cough and cold', 'Diarrhoea & Stomach', 'Eczema', 'Febrile attack', 'Injury', 'Mental health', 'Nausea', 'Pain', 'Seizure', 'Sore throat', 'Stomach ache', 'Teething', 'Vomiting', and 'Wet throat'. Below the phone, there is a logo for 'Healthier Together' featuring a family silhouette (a stroller, a woman, a man, and a child) in blue and pink. To the right of the person's torso is a QR code and the text 'Download the NHS Healthier Together app'.

Healthier Together

Download the NHS Healthier Together app

Family Hub Torbay

torbayfamilyhub.org.uk

Familyhub
TORBAY



Follow-up

Sometimes a next day review will be arranged on the Short Stay Paediatric Assessment Unit (SSPAU). If this is the case, you will be given details of when and where to go.

If your clinician has requested advice from a Consultant Paediatrician a referral to the Paediatric team will be made, with copy of your child's notes from this attendance. A Consultant Paediatrician may write to you and your GP with advice or may arrange a clinic appointment. The wait time for a Paediatric clinical appointment can be several months.

Investigations

Your child may have had some investigations done whilst they were in the Emergency Department. Most test results will be available and discussed with you before you leave the department. Sometimes it will be necessary to share the results of test results with you after you leave the department - the clinician will inform you if this is the case and ensure they have your contact details. Examples include:

Imaging

X-rays and scans will have been reviewed by an Emergency Department clinician prior to discharge. All imaging is then reviewed by an x-ray specialist (Radiologist) on the next working day.

Blood tests

Special blood tests are often sent to external laboratories so there will be a delay in getting these results.

Urine samples/swabs etc.

Your child may have had a test looking for infection. These are usually a swab or fluid sample (e.g. urine sample). Results of these take a few days to incubate any infectious organisms in the laboratory. Your clinician may have given you antibiotics or may wish to wait for the result of this test. Any positive results are called to the Emergency Department, and you will be contacted if any additional action is required. If you are awaiting the results of tests or investigations performed in the children's emergency department and do not hear within five working days please call 01803 654029, Monday - Friday 0900-1200. Please note we will not be able to give advice or guidance on medical issues from this number.

For further assistance or to receive this information in a different format, please contact the department which created this leaflet.