

## PATIENT INFORMATION

## Attending your Outpatient Appointment

Please visit our website for [directions on how to locate our hospital sites and departments](#).

If you require any further information all our [leaflets](#) can be found on our website.

**If you require a copy of the letter we send to your GP after your appointment, please ask the clinician involved at your appointment.**

Flu vaccination is free on the NHS for all those aged 65 and over, or those who are aged 6 months to 65 and have a medical condition which could be worsened by getting flu. For details about vaccination please contact your GP surgery or visit [www.nhs.uk/flu](http://www.nhs.uk/flu).

Torbay Hospital is working hard to promote and educate the healthcare community about Organ and Tissue Donation. At all admission points in the hospital, patients will be asked if they are on the Organ Donor Register. This is to encourage everyone to think about how they feel about donation and let loved ones know of their wishes. More information will be available in the hospital when you attend.

Torbay Hospital is proud to be able to offer its patients an opportunity to be involved in research. Please ask at your appointment for more information.

All staff at Torbay Hospital work hard to deliver quality patient care and services and have the right to work in an environment free from harassment, bullying or violence. Please treat NHS staff and other patients with respect and recognise that violence, or the causing of nuisance or disturbance on NHS premises, could result in prosecution.

All personal information about you is kept confidential at all times and is only shared when necessary to support your care and treatment. If we want to use your information for any other purpose, with the exception of when the law requires us to do so, we will talk with you and obtain your consent. If you have any concerns regarding this, please talk to the person providing your care and treatment. More information about how we use your information can be found on our [privacy and cookies](#) page on our website.

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This information can be made available in other formats. Please contact the Accessible Information Service on 0300 456 8373 or email [tsdft.accessibleinfo@nhs.net](mailto:tsdft.accessibleinfo@nhs.net)