NHS
Torbay and South Devon
NHS Foundation Trust

PATIENT INFORMATION

Temporary location change: Hutchings Ward outpatient appointments

From 7 December 2026, gastroenterology, colorectal, and upper GI outpatient appointments normally held on **Hutchings Ward** will temporarily take place in the **Horizon Centre** at Torbay Hospital. Hutchings Ward will be temporarily known as Horizon Centre.

This is a temporary move while fire safety work takes place in the Tower Block. Your gastroenterology service is not closing, and your appointment will still take place at Torbay Hospital.

We know that many of our patients have been coming to Hutchings Ward for some time and will be used to knowing exactly where to go. During this temporary move, your appointment letter will confirm where your appointment will take place, so please check the location carefully before travelling.

Why is my appointment at the Horizon Centre?

We need to temporarily move some services from the Tower Block at Torbay Hospital while we carry out fire safety work.

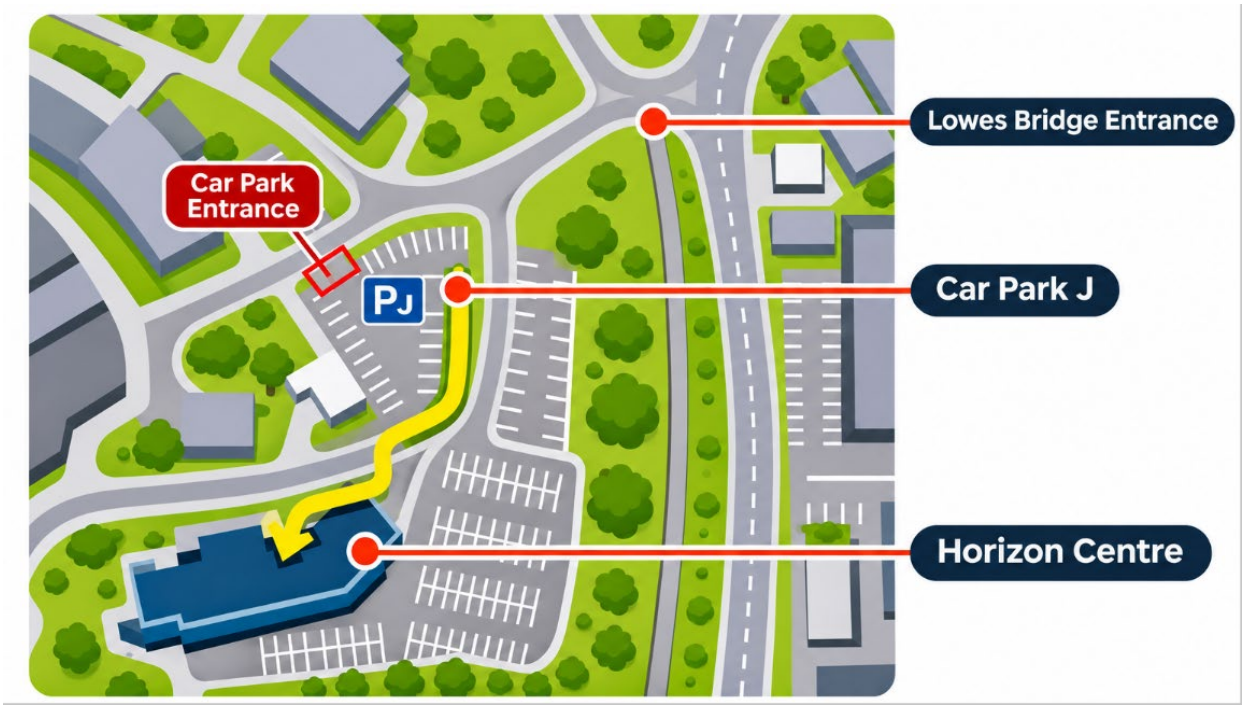
This means gastroenterology outpatient appointments normally held on Hutchings Ward will temporarily take place in the Horizon Centre until the work is completed and the service can return to Hutchings Ward.

Finding the Horizon Centre

The Horizon Centre is on the Torbay Hospital site. The nearest public car park is Car Park J.

There are a small number of Blue Badge parking spaces on the road immediately outside the Horizon Centre.

The map on the next page shows the location of the Horizon Centre, Car Park J and the route between the car park and the entrance.



When you arrive

Please enter the Horizon Centre via Ground Floor and report to the Lower Ground Floor Reception. Clear signage will be available to help sign post you to the correct location. Please bring your appointment letter with you.

If you haven't visited the Horizon Centre before, you may want to allow a little extra time to find us.

Need help?

If you have a question about your appointment or are unsure where you need to go, please contact:

- Appointment enquiries: 01803 656338
- Horizon Centre contact: 01803 656868
- Email: tsdft.pac@nhs.net

If you need this information in a different format or need support with communication or accessibility, please contact: tsdft.pac@nhs.net

Please remember

Check your appointment letter before you travel. It will confirm the date, time and location of your appointment.

For further assistance or to receive this information in a different format, please contact the department which created this leaflet.

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