## Carers Assessment, Eligibility and Resource Allocation System (RAS)

## Dear Carer,

You have had a Carers Assessment / Health and Wellbeing Check which shows that you may be eligible for Carer support. In Torbay, many of our Carers services are 'Universal' Carers Services, and open to all carers. The person who spoke to you may have discussed some of these with you – such as the Carers Register, or Carers Education Courses.

Some support, however, is only available to Carers who are eligible. If you are caring for an adult in Torbay, the same worker should be able to do a quick check, to see if you are eligible. If you are caring for a child in Torbay, or someone who lives in another area, your assessment will be sent on to someone who can do the appropriate eligibility check.

If the eligibility check shows that you are eligible for support from Adult Services in Torbay, then a Carers Resource Allocation System (RAS) will be done to show the level of support that you may require. This has 3 areas; Need for Information and Support, Need for Emotional Support, and Need for a Break from caring. Each of these sections can either show that you have a 'basic' need or an 'enhanced' need. It will then be up to you and the worker to agree how best to meet that need.

NB Even though the RAS may show that you have enhanced needs, this may not mean that you need enhanced services. For example, if you have an 'enhanced need for Information and Support' it may be that joining a Carers Group (a Universal service) may help, or having more intensive support from your Carer Support Worker at your GP practice (a Basic Service) may make all the difference. Alternatively, it may be that someone needs to look at the support which the person you care for receives (Client Service) as that will in turn support you. (They would be financially assessed to identity any contribution towards this support).

If you do need Carers services which are not universal Carers services, these may be offered as a Service (such as Emotional Support Vouchers) or as a Direct Payment or 'personal budget' which the worker will discuss with you. If, having tried all of the above options including Basic Carers Services, you still have unmet enhanced needs for support, an individualised plan will need to be drawn up with you. This cannot be undertaken by the Carers Support Workers in GP practices or Crossroads Care, so would need further assessment by a Health and Social Care team. Any recommendations would then need to be approved by a 'panel' before the support could be set up, and although these Enhanced Carers Services are not charged for at this time, this will be regularly reviewed and you would be informed of any changes.

If you would like a list of Carers services or any further clarification, please do ask the worker completing this form. Please sign below to show that this has been explained to you, and also ask for a copy of your completed Eligibility Form or RAS form if you would like.

Carar Signatura	Data
Carer Signature	Date

## Carers' Eligibility Form

Carers Name PARIS ID or address inc Postcode	Date of birth	
Worker's Name	Date	
1) Is the Carer providing 'necessary care' to someone?		
Yes No Brief detail		
2) Due to caring, is the carer's physical or mental health deteriorating, or at risk of doing so?		
Yes No Brief detail		
or		
Due to caring is the Carer unable to achieve any of the following outcomes without assistance, or able to achieve it but it causes them pain, distress or anxiety, or it potentially endangers their health and safety? (tick all that apply)		
(i) carrying out any caring responsibilities the carer has for a child (ii) providing care to other persons for whom the carer provides care (iii) maintaining a habitable home environment (iv) managing and maintaining nutrition (v) developing and maintaining family or other significant personal relationships (vi) engaging in work, training, education or volunteering (vii) making use of necessary facilities or services in the local community (viii) engaging in recreational activities  Brief detail		
3) Is there likely to be a significant impact on the Carers' wellbein	ıgş	
Yes No No		
Brief detail		