Covid 19: Business Continuity Check List

When considering your business continuity and preparation plan for the event of Covid 19 outbreak in your service, please consider the following points:

(This has been taken from learning in homes where they have experienced large outbreaks)

Date Completed:	
By Whom:	

Area:	Requirement:	Yes/No
Staffing:	Do I have a list of all staff members, NoK details,	
	persons in their household (for contact tracing), and	
	other places of work (in particular other care settings)	
	Do I have plans in place should the leadership team fall	
	ill at the same time	
	Have I completed staff risk assessments in place (inc	
	specific risk assessments for BAME staff)	
	Do I have plans in place should the majority of the staff	
	team fall ill at the same time	
	Do I have plans in place should the cook/domestics fall ill	
	Do the cleaning staff have additional deep cleaning	
	schedules in place following Covid 19 training	
	Do I have the telephone number for T&SDFT phone	
	line to access immediate swabbing for my staff team	
	Do I have a support line or team in place for staff during	
	an outbreak	
	Have all staff attended PPE, Donning & Doffing, Deep	
	cleaning and general Covid 19 training and has this	
	been added to my training matrix	
	Have all care staff undertaken Restore 2/Recognising	
	Deteriorating patients and/or vital signs training	
	Do I have an induction sheet and handover record for	
	temporary/agency staff should they be needed	
Environment:	Do I have up to date floor plans in place identifying	
	separate entrances and exits to the building if required	
	Have I considered how I would move residents around	
	to co-hort those who are positive and away from those	
	not infected (please ask our infection control and	
	prevention team for advice)	
	Do I have additional handwash/gel to put in place at	
	entrances/exits, bathrooms, hallways, kitchen, laundry,	
	staff rooms etc. (please ask our infection control and	
	prevention team for advice)	
	Have I identified donning & doffing areas (please ask	
	our infection control and prevention team for advice)	
	Do I have additional deep clean programmes and	
	audits in place and how this will scale up if there is an	
	outbreak (please ask our infection control and	
	prevention team for advice)	

	Do I have sufficient moving and handling equipment	
	(including slings and slide sheets) to cope with	
	additional cleaning/laundry requirements	
	Do I have sufficient bedding, towels, facecloths in place	
	to cope with additional cleaning/laundry requirements	
	Does the laundry have clear clean/unclean zones and	
	staff understand these	
	Do I have an adequate supply of red/yellow bags	
	Do I have sufficient supplies of PPE to cope with an	
	outbreak	
	If not all bedrooms are ensuite, do I have a supply of	
	washing bowls and commodes for when residents are	
	isolated in rooms and bathrooms cannot be shared.	
	Do I have additional thermometers to ensure that	
	residents temperatures are taken twice daily and to use	
	should I need to monitor a large number of sick people	
	at once	
Residents/people	Do I have an up to date list of residents, NoK, GP,	
using the service:	Covid 19 TEP's, and funeral plans/directors,	
using the service.	MCA/DoL's in place	
	Is there a risk assessmen and care plan in place for	
	each resident regarding their care should they become poorly with Covid 19.	
	Do I have plans in place to ensure that residents social	
	needs are being met during an isolation period in their	
General:	Do I have contact details for PHE, CQC, QAIT to inform	
General.		
	them of symptomatic residents/staff and arrange	
	swabbing and additional PPE if unable to source my	
	OWN	
	Do I have a press statement prepared should I be	
	asked to produce one	
	Do I have alternative plans should the kitchen or	
	laundry not be available	
	Do I have a financial assessment in place that will	
	quickly identify a risk of failure in the event of a	
	prolonged outbreak	
	Have I reviewed my insurance policy to ensure it is fit	
	for purpose in the event of an outbreak	
	Do I have a policy in place for essential visitors	
	(including relatives needing to be with residents at the	
	end of their life)	
	Have I signed up to government updates and have	
	access to on line training and access to current	
	guidelines	
	guidelines	

(if you answer **No** to any of the questions above, please complete the action plan below and contact your local QAIT teams for advice and support if required)

Action Plan:	