

HEALTH AND CARE INSIGHTS

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Trust staff win Gold at Outstanding Care Awards

On 8 June, the Care Managers Network announced the winners for the Outstanding Care Awards Devon and Cornwall. Torbay Hospital's Dr Kyle Stewart, along with four other volunteer 4x4 drivers, collectively received The People's Gold Award for their contributions during the two extreme weather periods earlier this year; and Mark Glover (pictured) from Torbay Hospital's Ainslie Ward scooped the Health Care Assistant of the Year Gold Award. Tina Facey, Senior Sister on Ainslie Ward, pictured with Mark, is very

proud of him: "I am so chuffed for Mark; he really deserves this award because nothing is ever too much trouble for him. He always puts the patient first and makes them feel really important."

Partnership announced to build Dartmouth Health and Wellbeing Centre

South Hams District Council and the Trust have announced that they have identified a proposed new site for the Health and Wellbeing Centre on part of the overflow Park and Ride car park in Dartmouth. The plans are for the Council to provide the land and to construct a purpose-built Health and Wellbeing Centre to the NHS Trust's specification. It is intended that the new building will include the GP practice, a pharmacy, services that are currently being provided from the Dartmouth Clinic site and a base for voluntary sector organisations.

The Friends Centre, Brixham now underway

The new-build Health and Wellbeing Centre at the Brixham Hospital site is now well underway. We are working in partnership with the Brixham Hospital League of Friends (LoF) and voluntary sector organisation, Brixham Does Care, to build the centre. It will be known as 'The Friends Centre,' in recognition of the generous contribution, time and commitment that the Brixham Hospital LoF has made to create this new space for the people of Brixham. Peter Day, Chair of the Brixham LoF said: "I am pleased to report that the build for 'The Friends Centre' is progressing well, with the main walls now under construction. The size and shape of the centre has been designed to provide an attractive landmark, whilst at the same time blending into the existing Hospital site. We are really proud to name the new building 'The Friends Centre.' We feel it identifies the true nature of its usage and acknowledges our funding contribution of £800,000."

Dr Andrew Thornton, local GP and Clinical Director for Paignton and Brixham locality said: "The Friends Centre will play an important role at the Brixham Health and Wellbeing site, and we are continuing to work in partnership with the voluntary sector, community Hospital and primary care to look at how we can ensure that the people of Brixham can access the widest possible range of services locally to fulfil their health and wellbeing needs." Emma Barton, Director at Brixham Does Care said: "The Friends Centre will provide the community with access to a variety of health and care services and the day care service will aim to provide social and mental interaction and also support care givers to have a much-needed break through the day care service." Brixham Does Care will run The Friends Centre when it opens in early 2019.



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Teignmouth public engagement

The six week South Devon and Torbay CCG-led engagement with local people on options for possible changes to health and care services in Teignmouth ended on 8 June 2018. These options include the possible co-location of the Health and Wellbeing team with GP practices in a new purpose built 21st century NHS facility.

During the engagement period hundreds of questionnaires were completed and a number of letters and emails received. This feedback along with comments made at the drop-in events is being reviewed and will be summarised in an engagement report which will be published and sent to those who have offered views on the ideas. The feedback provided by local people is being considered by Trust and CCG staff reviewing what changes are needed to ensure the sustainability of primary care and to strengthen the work of community based teams in meeting the needs of local people.

Trust seeks the public's views on urgent and emergency care

On 28 March we learned that the Department of Health and Social Care is to provide up to £13m of funding to improve Torbay Hospital's Emergency Department, and our overall emergency and urgent care provision. We are now starting to develop detailed plans with our partners, and would like to hear the views of local people as to what is important to them when seeking urgent and emergency care. We are asking for responses by 5pm on Friday 20 July. Please see our [website](#) for details including how to submit feedback.

Thank you to our 520 volunteers

To celebrate our volunteers and show appreciation for their dedication and service, on 1 June the Trust hosted a Tea Party in Torbay Hospital's Bay View Restaurant, to mark the start of Volunteers Week. We are truly indebted to our 520 volunteers for the work they do; we have 340 volunteers based in Torbay Hospital and 180 in the community.



We have numerous volunteering roles covering a wide range of areas, so we attract people with skills and experience from a variety of backgrounds. For example, we have volunteers: helping in the League of Friends Butterflies café at Torbay Hospital; helping new mums to breastfeed; manning the Carers4Carers telephone line service on a Tuesday evening; being a Way Finder in Torbay Hospital; and in March, Torbay Hospital was the first hospital in the South West to be training volunteers in lifestyle screening and advice. With training the volunteer can give standardised, brief advice depending on the outcome of the screening, and facilitate a referral on to other services if required. And there are many, many more roles!

If you are interested in volunteering and would like to find out more, please email volunteers.sdhct@nhs.net or telephone 01803 210519.

We hope you find this update useful and that you can see we are making real progress towards our aim of supporting more people to be well and independent. If you would like to receive future issues by email contact tsdft.communications@nhs.net