



**OrderComms Benefits**

**Strategic Objectives**

**EFFICIENCY**  
Through improved Productivity

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| <p><u>Improved Pathology processes</u> <b>M</b></p> <p>Reduce the amount of time spent phoning/tracking/chasing results</p> <p>Back office staff time saving</p> | <p><u>Reduction in printing</u></p> <p>Paper and printing reduction (£)</p> <p>Saves time sorting &amp; filing pathology results for medical secretaries, pathology admin and medical records</p> | <p><u>Reduce incidents due to transcription errors</u></p> <p>Time Spent querying errors</p> <p>Virtually eliminating transcription errors once OrderComms is implemented in Primary and Secondary Care.</p> | <p><u>Making Phlebotomy more efficient</u></p> <p>Printed sample labels in outpatients</p> | <p><u>GPs – Better information</u></p> <p>Easy access to all pathology results, not just practice requested request</p> | <p><u>Junior Doctors</u></p> <p>Time saving when requesting OOH bloods</p> <p>Other time saving benefits to be identified</p> | <p><u>Senior Doctors</u></p> <p>To be identified</p> |
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**Safest Care**

**PATIENT EXPERIENCE**  
No delays  
Better Communication

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| <p><u>Prevention of inappropriate or unnecessary tests being performed</u></p> <p>Reduce unnecessary bleeding of patients</p> <p>Reduction in the amount of blood taken from patients</p> |
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**No Delays**

**ADDING QUALITY**  
Decision Support  
Improved visibility of information

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| <p><u>Decision Support</u></p> <p>Guidance on the correct tube for tests</p> <p>Use of order sets</p> | <p><u>Improved visibility of information</u></p> <p>Results can be displayed in a variety of formats to aid understanding and interpretation.</p> | <p><u>Time saved for clinicians requesting tests</u></p> <p>Reduce time to locate patients and place inpatient pathology orders due to default entries/Order sets</p> |
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**Best Patient Experience**

**IMPROVED CLINICAL SAFETY**  
Audit  
Reducing transcription errors

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| <p><u>Data Quality</u></p> <p>Mandatory requests and locations</p> <p>Pre-defined tests appropriate questions</p> | <p><u>Electronic Clinical audit trail</u></p> <p>All results are online and the system requires an acknowledgement that the results have been seen.</p> | <p><u>Improved Management Reports</u></p> <p>Elimination of 'NOT STATED' requests</p> | <p><u>Elimination of lost requests forms</u></p> <p>No delays in tests being performed</p> | <p><u>Elimination of the risks of transcription errors</u></p> <p>No delays in treatment results</p> <p>Fewer Incidents</p> | <p><u>NHSLA – Better Practice</u></p> <p>Trusts insurance liability</p> |
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**Working Together**

**VALUE FOR MONEY**  
Reduction in unnecessary tests  
Reducing back office spend  
Releasing Time to Care

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| <p><u>Reducing Transcription Time</u> <b>M</b></p> <p>Through auto insertion of order data directly into the Pathology system</p> | <p><u>Reduction in repeat/duplication tests</u> <b>M</b></p> <p>Promote best practice by always checking previous results.</p> <p>Discouraging/blocking period if test previously ordered</p> <p>GP – To contain or reduce the year on year increase of path requests from GPs</p> | <p><u>Phlebotomy</u> <b>M</b></p> <p>More patients can be bleed per outpatient clinic as no hand written blood labels</p> | <p><u>Tech Fund Money</u></p> <p>Reduces the capital cost of OCS to the Trust</p> |
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**Better Value**

**ENABLERS**

Enables paperless by 2018

Enables for the pre-analytical pathology analysers

Joined up IT – Transparency across the Community