

## Ward Nurse Staffing - Nov 2019

Torbay and South Devon NHS Foundation Trust has been working together with the NHS England and NHS Choices to publish the safer nurse staffing levels across all of our inpatient areas in response to the Government's Hard Truth's report. The report below shows each of the inpatient clinical areas within the hospitals, and details the number of planned and actual hours worked by both registered and unregistered care staff over the month, along with the average percentage fill rate.

The ideal fill rate for each area is 100% and we can see that the majority of the clinical areas have either achieved or are very close to achieving this. However, as our patient numbers and their requirements for nursing care fluctuate, our nurse staffing numbers are adjusted accordingly. For those areas that are over the 100% threshold, this is generally due to the increased ward dependency and the acuity of our patients that require closer support and observation.

Areas that are under the 100% threshold are closely monitored by the Matrons and Associate Directors of Nursing for the area using Trust wide patient safety and quality indicators. Staff are utilised flexibly on a shift by shift basis and senior experienced staff are redeployed as needed to ensure patient safety and quality is maintained at all times.

If you have recently been an inpatient or have visited your loved ones you may have noticed that each of the ward areas are displaying the numbers of registered and care staff on a board at the entrance to each ward. The Matron and Ward Manager will be happy to discuss any questions you may have regarding this.

Alongside the Safer Nursing staffing levels NHS England and NHS Choices will be publishing the Trust quality and safety indicators which are presented each month at Trust board. This will enable the patients and public to have a greater range of transparent information available in one place about the organisation.

| Dec-19             |                            |              |                  |               |              |                  |                            |              |                  |               |              |                  |
|--------------------|----------------------------|--------------|------------------|---------------|--------------|------------------|----------------------------|--------------|------------------|---------------|--------------|------------------|
| Ward name          | Day Shift                  |              |                  |               |              |                  | Night Shift                |              |                  |               |              |                  |
|                    | Registered midwives/nurses |              |                  | Care Staff    |              |                  | Registered midwives/nurses |              |                  | Care Staff    |              |                  |
|                    | Planned Hours              | Actual Hours | Average Fill (%) | Planned Hours | Actual Hours | Average Fill (%) | Planned Hours              | Actual Hours | Average Fill (%) | Planned Hours | Actual Hours | Average Fill (%) |
| Ainslie            | 1426                       | 1348         | 95%              | 1604          | 1654         | 103%             | 1070                       | 929          | 87%              | 1070          | 1321         | 123%             |
| Allerton           | 2304                       | 1749         | 76%              | 1070          | 1748         | 163%             | 1070                       | 966          | 90%              | 1070          | 1424         | 133%             |
| Cheetham Hill      | 1783                       | 1591         | 89%              | 1783          | 2803         | 157%             | 1070                       | 725          | 68%              | 1070          | 2220         | 207%             |
| Coronary Care      | 1426                       | 1357         | 95%              | 0             | 155          |                  | 1070                       | 1035         | 97%              | 0             | 35           |                  |
| Cromie             | 1426                       | 1344         | 94%              | 1070          | 1196         | 112%             | 1070                       | 1070         | 100%             | 713           | 913          | 128%             |
| Dunlop             | 1426                       | 1211         | 85%              | 1248          | 1281         | 103%             | 1070                       | 915          | 86%              | 713           | 1091         | 153%             |
| EAU3               | 1783                       | 1732         | 97%              | 1428          | 1606         | 112%             | 1426                       | 1380         | 97%              | 1070          | 1302         | 122%             |
| EAU4               | 1783                       | 1501         | 84%              | 1426          | 1519         | 107%             | 1426                       | 1438         | 101%             | 1070          | 1096         | 102%             |
| Ella Rowcroft      | 1012                       | 1348         | 133%             | 1323          | 1654         | 125%             | 966                        | 929          | 96%              | 713           | 1321         | 185%             |
| Forrest            | 1426                       | 1404         | 98%              | 1070          | 1813         | 169%             | 1070                       | 1104         | 103%             | 713           | 1363         | 191%             |
| George Earle       | 1783                       | 1408         | 79%              | 1783          | 2739         | 154%             | 1070                       | 863          | 81%              | 1070          | 2076         | 194%             |
| ICU                | 2852                       | 2410         | 85%              | 0             | 400          |                  | 2852                       | 2346         | 82%              | 0             | 29           |                  |
| Louisa Cary        | 1426                       | 1685         | 118%             | 713           | 850          | 119%             | 1070                       | 1595         | 149%             | 713           | 766          | 107%             |
| John MacPherson    | 713                        | 711          | 100%             | 713           | 599          | 84%              | 713                        | 713          | 100%             | 357           | 357          | 100%             |
| Midgley            | 1783                       | 1503         | 84%              | 1426          | 2104         | 148%             | 1070                       | 1069         | 100%             | 1070          | 1479         | 138%             |
| SCBU               | 1070                       | 961          | 90%              | 0             | 164          |                  | 1070                       | 794          | 74%              | 0             | 276          |                  |
| Simpson            | 1783                       | 1617         | 91%              | 1783          | 2747         | 154%             | 1070                       | 769          | 72%              | 1070          | 1939         | 181%             |
| Turner             | 1426                       | 1098         | 77%              | 1426          | 1998         | 140%             | 713                        | 713          | 100%             | 1070          | 1374         | 128%             |
| Community Hospital | Day Shift                  |              |                  |               |              |                  | Night Shift                |              |                  |               |              |                  |
|                    | Registered midwives/nurses |              |                  | Care Staff    |              |                  | Registered midwives/nurses |              |                  | Care Staff    |              |                  |
|                    | Planned Hours              | Actual Hours | Average Fill (%) | Planned Hours | Actual Hours | Average Fill (%) | Planned Hours              | Actual Hours | Average Fill (%) | Planned Hours | Actual Hours | Average Fill (%) |
| Brixham            | 868                        | 791          | 91%              | 1736          | 1565         | 90%              | 744                        | 672          | 90%              | 744           | 836          | 112%             |
| Dawlish            | 868                        | 730          | 84%              | 1302          | 1228         | 94%              | 744                        | 430          | 58%              | 682           | 651          | 95%              |
| N.A Teign Ward     | 1302                       | 1171         | 90%              | 1953          | 2245         | 115%             | 682                        | 692          | 101%             | 1023          | 1453         | 142%             |
| N.A Templar Ward   | 1302                       | 1164         | 89%              | 1953          | 1929         | 99%              | 682                        | 682          | 100%             | 1116          | 1331         | 119%             |
| Totnes             | 931                        | 829          | 89%              | 1085          | 1125         | 104%             | 744                        | 676          | 91%              | 341           | 648          | 190%             |