

Email: foi.tsdf@nhs.net
Our Ref: TSD10047

8 October 2026

Dear Sir/Madam

Request for Information

We are writing to confirm that we have now completed our search for the information you requested.

A copy of the information is below:

Q1: Please provide information regarding your Teleradiology system contract:

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type –
- b) Supplier name – [No Teleradiology System Installed](#)
- c) System name –
- d) Date installed –
- e) Contract expiration –
- f) Is this contract annually renewed? - Yes/No
- g) Do you currently have plans to replace this system? - Yes/No
- h) Procurement framework –
- i) Other systems it integrates with? –
- j) Total value of contract (£) –
- k) Notes (e.g. we are currently out to tender) –

Definition: Teleradiology is the transmission and display of radiological images, such as CT scans and X-Rays, in a location independent of the location the patient is imaged. It allows specialist doctors to provide an expert and timely report to allow clinicians to decide on the best treatment for their patients.

Q2: Please provide information regarding the following equipment at your trust:

1. CT scanners

- a) Equipment type (e.g. 1.5T MRI, 64 slices CT) – [64 slice CT](#)
- b) Manufacturer/Supplier name – [GE](#)
- c) Unit name – [Discovery CT 750 HD](#)
- d) Contract start – [01/10/2024](#)

- e) Contract expiration – 31/10/2034
- f) Machine age – Commissioned 2011
- g) Contact type (e.g. MES, Maintenance) - Maintenance
- j) Total value of contract (£) – £987,899.07
- k) Notes –

- a) Equipment type (e.g. 1.5T MRI, 64 slices CT) – 128 slice CT
- b) Manufacturer/Supplier name – Canon
- c) Unit name – Aquilion One Prism V10.0
- d) Contract start – 10/05/2022
- e) Contract expiration – 09/05/2031
- f) Machine age – 5 years
- g) Contact type (e.g. MES, Maintenance) - Maintenance
- j) Total value of contract (£) – £637,370.01
- k) Notes –

- a) Equipment type (e.g. 1.5T MRI, 64 slices CT) – 128 Slice CT
- b) Manufacturer/Supplier name – Canon
- c) Unit name – Aquilion Prime SP
- d) Contract start – 08/04/2025
- e) Contract expiration – 07/04/2034
- f) Machine age – 1 year
- g) Contact type (e.g. MES, Maintenance) - Maintenance
- j) Total value of contract (£) – £386,442.90
- k) Notes –

2. MRI scanners

- a) Equipment type (e.g. 1.5T MRI, 64 slices CT) – 1.5T MRI
- b) Manufacturer/Supplier name – Siemens
- c) Unit name – Aera
- d) Contract start – 01/04/2022
- e) Contract expiration – 31/03/2031
- f) Machine age - 15
- g) Contact type (e.g. MES, Maintenance) - Maintenance
- j) Total value of contract (£) – £581,157.04
- k) Notes –

- a) Equipment type (e.g. 1.5T MRI, 64 slices CT) – 1.5T MRI
- b) Manufacturer/Supplier name – Siemens
- c) Unit name – Sola
- d) Contract start – 01/04/2022
- e) Contract expiration – 31/03/2031
- f) Machine age - 6
- g) Contact type (e.g. MES, Maintenance) - Maintenance
- j) Total value of contract (£) – £509,751.00
- k) Notes –

3. Nuclear imaging and hybrid imaging scanners 4. General X-ray scanners

- a) Equipment type (e.g. 1.5T MRI, 64 slices CT) – SPECT CT
- b) Manufacturer/Supplier name – GE
- c) Unit name – GE SPECT/CT (inc CT540 Optima 16slice CT and Elite NXT NM detectors)
- d) Contract start – 01/10/2024
- e) Contract expiration – 31/10/2034
- f) Machine age - 8
- g) Contact type (e.g. MES, Maintenance) - Maintenance
- j) Total value of contract (£) – £604,225.20
- k) Notes –

Q3: Please could you provide the following information regarding your trust's use of artificial intelligence (AI) technologies, specifically in relation to clinical imaging and decision support:

1. What AI tools are currently used by your organisation for the interpretation of medical images (e.g. radiology, pathology)? Please include the name of each tool and its provider/vendor.

- QURE – Cloud hosted (Amazon Web Services – AWS).
- Brainomix – On premise hosted (Ubuntu Linux).
- BoneXpert – On premise hosted (Windows Server 2019).

2. What AI tools are used to support clinical decision-making processes within your organisation? Please list each tool along with its provider/vendor.

Nil for radiology

3. What platforms or systems does your organisation use to deploy AI tools for clinical imaging (e.g. PACS integration, cloud platforms, third-party platforms)? Please list the tools/platforms and their respective providers/vendors.

- QURE – Cloud hosted (Amazon Web Services – AWS). Imaging routed from PACS to an internal gateway server that sends to the cloud.
- Brainomix – On premise hosted (Ubuntu Linux). CT Modalities send directly to server.
- BoneXpert – On premise hosted (Windows Server 2019). Images manually routed to server via PAC client.

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If you wish to discuss any of the above, please contact us, quoting the FOI reference number above.

If you are unhappy with the way in which we have handled your request, please contact the Data Protection and Freedom of Information Lead in the first instance. If you wish to make a formal complaint, you should write to our Complaints Manager at Torbay and South Devon NHS Foundation Trust, First Floor Bowyer Building, Torbay Hospital, Torquay TQ2 7AA or by email to tsdft.feedback@nhs.net

If you are not content with the outcome of your complaint or the internal review, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner will only make a decision once you have exhausted the complaints and/or internal review process provided by us. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or through this link <https://ico.org.uk/global/contact-us/>

Yours sincerely,

Freedom of Information Team