Torbay and South Devon
NHS Foundation Trust

Email: foi.tsdft@nhs.net
Our Ref: TSD10232

2 November 2026

Dear Sir/Madam

Request for Information

We are writing to confirm that we have now completed our search for the information you requested.

Our response to your request is below:

For the most recent three financial years for which data is held, please provide:

1. **The number of patients recorded by the Trust as receiving end of life or palliative care whose housing was documented by Trust staff as**

   a) unsafe or unfit for habitation

   b) affected by damp, mould, overcrowding or serious disrepair

   c) temporary accommodation or homelessness
   Housing conditions are not documented in a formalised way within our palliative care reviews. We therefore cannot provide a breakdown of patient numbers under the housing categories listed from these reviews.

2. **The number of cases where housing conditions were recorded as contributing to**

   a) delayed discharge from hospital

   b) an inability to provide safe end of life care at home
   Housing conditions are not documented in a formalised way within our palliative care reviews. We therefore cannot provide figures from these reviews showing where housing conditions contributed to delayed discharge or an inability to provide safe end of life care at home.

3. **The number of patients receiving end of life or palliative care who died in hospital where housing conditions were noted as a factor in discharge planning or care decisions.**
   As housing conditions are not documented in a formalised way within our palliative care reviews, we cannot identify from these reviews the number of

patients who died in hospital where housing conditions were a factor in discharge planning or care decisions.

If question 3 cannot be answered in this form, please instead provide:

The number of patients receiving end of life or palliative care who died in hospital following a delayed discharge, where housing conditions were noted as a contributing factor.
For the same reason, we cannot provide figures from these reviews for patients who died in hospital following a delayed discharge where housing conditions were a contributing factor.

To identify and extract the information requested, all patient notes within the scope of your request would need to be reviewed individually. We estimate that this would take more than 18 hours, exceeding the appropriate cost limit of £450, calculated at £25 per hour. We are therefore unable to provide the requested information under Section 12(1) of the Freedom of Information Act 2000.

The information supplied to you continues to be protected by the Copyright, Designs and Patents Act 1988. You are free to use it for your own purposes, including any non-commercial research you are doing and for the purposes of news reporting.

If you wish to discuss any of the above, please contact us, quoting the FOI reference number above.

If you are unhappy with the way in which we have handled your request, please contact the Data Protection and Freedom of Information Lead in the first instance. If you wish to make a formal complaint, you should write to our Complaints Manager at Torbay and South Devon NHS Foundation Trust, First Floor Bowyer Building, Torbay Hospital, Torquay TQ2 7AA or by email to tsdft.feedback@nhs.net

If you are not content with the outcome of your complaint or the internal review, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner will only make a decision once you have exhausted the complaints and/or internal review process provided by us. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or through this link https://ico.org.uk/global/contact-us/

Yours sincerely,

Freedom of Information Team