Torbay and South Devon
NHS Foundation Trust

Email: foi.tsdft@nhs.net
Our Ref: TSD10333

5 November 2026

Dear Sir/Madam

Request for Information

We are writing to confirm that we have now completed our search for the information you requested.

A copy of the information is below:

1. **Has the Trust used any third-party insourcing providers to deliver clinical services within the last 12 months? If yes, please provide:**
   - **Provider name**
   - **Clinical specialty supported**
   - **Total spend per provider**
   - **Total spend per specialty**

   Yes. Please see dataset shown in appendix 1.

2. **For each specialty where insourcing has been used, please provide the job title (not names) of the relevant budget holder.**
   Radiology – Cancer and Clinical Support Services Associate Director of Operations
   Urology – Surgery Associate Director of Operations
   Ophthalmology – Surgery Associate Director of Operations
   Ear, Nose & Throat – Surgery Associate Director of Operations

3. **Which clinical specialties currently have waiting list sizes or waiting times above the applicable national standard?**
   The published data is exempt from disclosure under section 21 of the Freedom of Information Act 2000, as it is reasonably accessible to you through the NHS England link below. Section 21 is an absolute exemption and does not require a public interest test. **Monthly diagnostics statistics, 2026–27**

   https://www.england.nhs.uk/statistics/statistical-work-areas/diagnostics-waiting-times-and-activity/monthly-diagnostics-waiting-times-and-activity/monthly-diagnostics-data-2026-27/

4. **For any specialties above the national standard, is the Trust:**
   - **currently using insourcing providers, or**
   - **actively planning / procuring insourcing support?**

Please see dataset shown in appendix 1.

The information supplied to you continues to be protected by the Copyright, Designs and Patents Act 1988. You are free to use it for your own purposes, including any non-commercial research you are doing and for the purposes of news reporting.

If you wish to discuss any of the above, please contact us, quoting the FOI reference number above.

If you are unhappy with the way in which we have handled your request, please contact the Data Protection and Freedom of Information Lead in the first instance. If you wish to make a formal complaint, you should write to our Complaints Manager at Torbay and South Devon NHS Foundation Trust, First Floor Bowyer Building, Torbay Hospital, Torquay TQ2 7AA or by email to tsdft.feedback@nhs.net

If you are not content with the outcome of your complaint or the internal review, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner will only make a decision once you have exhausted the complaints and/or internal review process provided by us. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or through this link https://ico.org.uk/global/contact-us/

Yours sincerely,

Freedom of Information Team

Specialty	Provider	In/outsourcing	Framework	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Total spend
Radiology	InHealth Limited	Insourcing	NHSSC	£686,512.96	£316,435.73	£315,437.33	£300,211.33	£300,211.33	£300,211.33	£300,211.33	£375,455.59	£337,833.66	£337,833.66	£337,833.66	£337,833.66	**£4,246,021.57**
Urology	18 Weeks Support Limited	Insourcing	SBS10203	£0.00	£64,255.00	£32,127.50	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	**£96,382.50**
Ophthalmology	18 Weeks Support Limited	Insourcing	SBS10203	£13,222.40	£34,708.80	£14,875.20	£29,917.60	-£4,382.80	£5,664.00	£11,328.00	-£1,304.00	£4,360.00	£4,360.00	£4,360.00	£4,360.00	**£121,469.20**
Urology	Medacs Healthcare Limited	Insourcing	SBS10203	£33,123.30	£39,190.56	£41,732.22	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	**£114,046.08**
Ophthalmology	Affordable Healthcare	Insourcing	CCS RM6276	£0.00	£56,885.60	£13,848.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	**£70,733.60**
Ear Nose & Throat	Medinet Clinical Services Limited	Insourcing	SBS/18/CW/ZOC/9314	£7,644.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	**£7,644.00**
Total				**£740,502.66**	**£511,475.69**	**£418,020.25**	**£330,128.93**	**£295,828.53**	**£305,875.33**	**£311,539.33**	**£374,151.59**	**£342,193.66**	**£342,193.66**	**£342,193.66**	**£342,193.66**	**£4,656,296.95**