

Email: foi.tsdfd@nhs.net
 Our Ref: TSD10545

Dear Sir/Madam

Request for Information

We are writing to confirm that we have now completed our search for the information you requested.

A copy of the information is shown below:

This FOI request is for information about the numbers of ophthalmic support staff working in Eye / Ophthalmology departments in NHS Hospitals, their pay scales and their education and training. *We request that you enter information into the table below.*

Ophthalmic support staff are not registered professionals and have a range of job titles. The list below is not inclusive, and the job titles may include “Senior”, “Clinical” and “Healthcare Science”

- Healthcare Assistant
- Ophthalmic Assistant
- Orthoptic Assistant
- Ophthalmic Technician
- Ophthalmic Science Practitioner
- Ophthalmic Associate Practitioner
- Ophthalmic Assistant Practitioner

For each category of staff please provide the following information:

Job title* (specify)	No of staff	Pay bands (state 2, 3, 4 etc)	Education and training** Please ✓ or add details as appropriate	
Assistant Practitioner	2	Band 4	In house	✓
			CPD	✓
			External course, include title and course provider	
			Other (please describe)	
Nursing Associate	2	Band 4	In house	✓
			CPD	✓

			External course, include title and course provider	
			Other (please describe)	
Ophthalmic Photographer	3	Band 5	In house	✓
			CPD	✓
			External course, include title and course provider	
			Other (please describe)	
Senior Healthcare Support Worker / Ophthalmic Technician	25	Band 3	In house	✓
			CPD	✓
			External course, include title and course provider	
			Other (please describe)	

***Job titles, see list below, job titles may include “Senior”, “Clinical” and “Healthcare Science”**

- Healthcare Assistant
- Ophthalmic Assistant
- Orthoptic Assistant
- Ophthalmic Technician
- Ophthalmic Science Practitioner
- Ophthalmic Assistant Practitioner
- Ophthalmic Associate Practitioner
- Other, please specify

****Education and training**

- In house i.e. provided solely by the employer in the workplace
- Continuing Professional Development (CPD) courses documented by a certificate of attendance
- External courses with a curriculum, learning outcomes and documented assessment of knowledge and/or competence. Please provide course title, and the name of the organisation / institution providing the course.
- Other education and training not listed above

The information supplied to you continues to be protected by the Copyright, Designs and Patents Act 1988. You are free to use it for your own purposes, including any non-commercial research you are doing and for the purposes of news reporting.

If you wish to discuss any of the above, please contact us, quoting the FOI reference number above.

If you are unhappy with the way in which we have handled your request, please contact the Data Protection and Freedom of Information Lead in the first instance. If you wish to make a formal complaint, you should write to our Complaints Manager at Torbay and South Devon NHS Foundation Trust, First Floor Bowyer Building, Torbay Hospital, Torquay TQ2 7AA or by email to tsdft.feedback@nhs.net

If you are not content with the outcome of your complaint or the internal review, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner will only make a decision once you have exhausted the complaints and/or internal review process provided by us. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or through this link <https://ico.org.uk/global/contact-us/>

Yours sincerely,

Freedom of Information Team