

Email: tsdft.foirequests@nhs.net
Our Ref: TSD10565

Dear Sir/Madam

Request for Information

We are writing to confirm that we have now completed our search for the information you requested.

A copy of the information is below:

This is a request under the Freedom of Information Act 2000 regarding cybersecurity, cyber resilience and EHR/EPR supplier compliance.

Please answer the questions below; where information is not held, please confirm this.

1. Certifications and DSPT status (please tick / fill)

Item	Trust	EHR/EPR Supplier
ISO 27001 — valid certification held? (Y/N)	No	No
ISO 22301 — valid certification held? (Y/N)	No	No
Cyber Essentials Plus — valid certificate held? (Y/N)	No	No
DSPT — submission completed for most recent assessment year? (Y/N)	Yes	Yes
DSPT — published status (Exceeded / Met / Approaching / Not Met)	Standards Met	Standards Met
DSPT — independent audit of submission undertaken? (Y/N) [supplier only]	N/A	Yes

2. DSPT — narrative follow-up

If any DSPT requirements were recorded as 'Not Met' or 'Approaching Standards' in your most recent submission (Trust or supplier), please briefly describe the areas affected and confirm whether an improvement plan was submitted to NHS England.

Not applicable

3. Clinical safety

a. Has the Trust produced a DCB0160-compliant Deployment Safety Case and Hazard Log for its primary EHR/EPR system?

Yes

b. Has the EHR/EPR supplier produced a DCB0129-compliant Clinical Safety Case Report and Hazard Log?

Yes

c. Please name the Clinical Safety Officer (CSO) for

(i) the Trust and

Michael Green

(ii) the EHR/EPR supplier.

For information regarding Epic please contact:
info@epic.com

Epic
Freshford House
Redcliffe Way
Bristol BS1 6NL
United Kingdom

d. Has the Trust conducted simulation exercises or downtime training with clinical staff to prepare for a ransomware attack?

Yes

4. Cybersecurity leadership and staffing

a. Does the Trust have dedicated cybersecurity staff (separate from general IT)? If yes, please give the FTE count.

Yes, 2

b. Does the EHR/EPR supplier have a Chief Information Security Officer (CISO), and is this role UK-based?

For this information, please reach out directly to. Contact details shown above.

c. Does the supplier have UK-based cybersecurity staff responsible for NHS-deployed systems? If yes, please give the FTE count.

For this information, please reach out directly to. Contact details shown above.

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If you wish to discuss any of the above, please contact us, quoting the FOI reference number above.

If you are unhappy with the way in which we have handled your request, please contact the Data Protection and Freedom of Information Lead in the first instance. If you wish to make a formal complaint, you should write to our Complaints Manager at Torbay and South Devon NHS Foundation Trust, First Floor Bowyer Building, Torbay Hospital, Torquay TQ2 7AA or by email to tsdft.feedback@nhs.net

If you are not content with the outcome of your complaint or the internal review, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner will only make a decision once you have exhausted the complaints and/or internal review process provided by us. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or through this link <https://ico.org.uk/global/contact-us/>

Yours sincerely,

Freedom of Information Team