Torbay and South Devon
NHS Foundation Trust

Email: tsdft.foirequests@nhs.net
Our Ref: TSD10578

21 October 2026

Dear Sir/Madam

Request for Information

We are writing to confirm that we have now completed our search for the information you requested.

A copy of the information is below:

Please could you provide the following details regarding your organisation's Electronic Patient Record (EPR) system and Patient Engagement Platform

1. **The name of the EPR and/or PAS systems currently in use across the organisation**
   Electronic Patient Record (EPR): Epic EPR (Epic Systems Corporation).
   Patient Administration System (PAS): Dedalus, iHCS.

2. **The name of your Patient Engagement Platforms (PEP)**
   Epic, MyCare.

3. **The name, job title and email address of the person(s) responsible for managing the EPR system**
   Josh Langdon, Chief Technology Officer. Email: tsdft.eprteam@nhs.net.

4. **The name, job title and email address of the person(s) responsible for managing the PEP system**
   Josh Langdon, Chief Technology Officer. Email: tsdft.eprteam@nhs.net.

5. **The name and email address of the Director of Innovation (or equivalent role within the organisation)**
   Nicholas Peres, Programme Director for Digital Innovation and Transformation, n.peres@nhs.net

If the requested information is available in the public domain, I would appreciate it if you could direct me to the relevant webpage or publication.

The information supplied to you continues to be protected by the Copyright, Designs and Patents Act 1988. You are free to use it for your own purposes, including any non-commercial research you are doing and for the purposes of news reporting.

If you wish to discuss any of the above, please contact us, quoting the FOI reference number above.

If you are unhappy with the way in which we have handled your request, please contact the Data Protection and Freedom of Information Lead in the first instance. If you wish to make a formal complaint, you should write to our Complaints Manager at Torbay and South Devon NHS Foundation Trust, First Floor Bowyer Building, Torbay Hospital, Torquay TQ2 7AA or by email to tsdft.feedback@nhs.net

If you are not content with the outcome of your complaint or the internal review, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner will only make a decision once you have exhausted the complaints and/or internal review process provided by us. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or through this link https://ico.org.uk/global/contact-us/

Yours sincerely,

Freedom of Information Team