

Email: tsdft.foirequests@nhs.net

Our Ref: TSD10586

12 October 2026

Dear Sir/Madam

Request for Information

We are writing to confirm that we have now completed our search for the information you requested.

A copy of the information is below:

Please could you provide the following information relating to the Oral & Maxillofacial Surgery, Oral Surgery, Hospital Dental Services or similar departments at TORBAY AND SOUTH DEVON NHS FOUNDATION TRUST.

Part A – Clinical activity and patient safety data

For each of the last three complete years, please provide:

1. The total number of procedures coded under the following OPCS-4 categories:
 - F09 – Surgical removal of tooth
 - F10 – Simple extraction of tooth

For the last three complete financial years, the minimum number of procedures undertaken was as follows (excluding procedures carried out in outpatients):

- FY 2023-24 – 760
- FY 2024-25 – 893
- FY 2025-26 - 1044

2. The number of recorded incidents relating to:
 - wrong tooth extraction
 - wrong-site dental extraction procedures
 - relevant Never Events involving dental extraction procedures

The Trust recorded one incident within the scope of question 2 across the three-year period requested. The year and incident category are withheld under section 40(2) of the Freedom of Information Act 2000. Given the very low number and the specific department and incident types identified in the request, disclosing this additional detail could enable an individual to be identified. The withheld

information therefore constitutes third-party personal data, and disclosure would be unfair and would contravene the data protection principles in the UK General Data Protection Regulation and the Data Protection Act 2018. Section 40(2) is an absolute exemption and is not subject to the public interest test.

Where possible, please provide annual totals only. I am not requesting patient-identifiable information.

Part B – Policies, procedural guidance, and safety documentation

Please provide copies of any current policies, protocols, procedural guidelines, checklists, LocSSIPs, or standard operating procedures relating to:

- **tooth extraction procedures**
- **prevention of wrong tooth extraction**
- **prevention of wrong-site dental surgery**
- **surgical safety processes within oral surgery / OMFS / hospital dental services**

Where documents contain personal contact details, signatures, or other identifying information relating to personnel involved in authoring, reviewing, approving, or maintaining the documents, these may be redacted where considered appropriate.

[We have not been able to locate any documents that match the above criteria.](#)

Part C – Departmental contact information

Please provide the contact details (email addresses where available) for the following roles within relevant departments (Oral & Maxillofacial Surgery, Oral Surgery, Hospital Dental Service or similar).

- **Clinical Lead / Clinical Director:**
[Consultant UGI Surgeon and Associate Medical Director, Stuart Andrews, stuart.n.andrews@nhs.net](#)
- **Service Manager:**
[This job does not exist at Torbay and South Devon NHS Foundation Trust](#)
- **Lead Nurse:**
[Matron – Planned Care, Marie Willcocks, mwillcocks@nhs.net](#)
- **Generic departmental contact email:**
[tsdft.dental@nhs.net](#)

The information supplied to you continues to be protected by the Copyright, Designs and Patents Act 1988. You are free to use it for your own purposes, including any non-commercial research you are doing and for the purposes of news reporting.

If you wish to discuss any of the above, please contact us, quoting the FOI reference number above.

If you are unhappy with the way in which we have handled your request, please contact the Data Protection and Freedom of Information Lead in the first instance. If you wish to make a formal complaint, you should write to our Complaints Manager at Torbay and South Devon NHS Foundation Trust, First Floor Bowyer Building, Torbay Hospital, Torquay TQ2 7AA or by email to tsdft.feedback@nhs.net

If you are not content with the outcome of your complaint or the internal review, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner will only make a decision once you have exhausted the complaints and/or internal review process provided by us. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or through this link <https://ico.org.uk/global/contact-us/>

Yours sincerely,

Freedom of Information Team