

Email: foi.tsdfd@nhs.net
Our Ref: TSD10668

Dear Sir/Madam

Request for Information

We are writing to confirm that we have now completed our search for the information you requested.

A copy of the information is below:

Please confirm whether the Trust currently uses the Optica Inpatient CCS system.
No

If yes, please specify whether the Trust uses:

- a) the Waitlist module; and/or
- b) the Theatre module.

Not applicable

Please confirm whether the Trust currently uses any Optica software products or solutions. If yes, please specify which products/modules are in use.
No

Please provide the number of patients who underwent procedures in the Trust's theatres during:

- a) the most recent complete financial year; and
- b) each of the previous three financial years.

Financial Year	Number of procedures
2022 - 2023	17,235
2023 - 2024	17,412
2024 - 2025	19,477
2025 - 2026	19,609

If the Trust uses Optica, please provide any recorded information held by the Trust regarding the percentage change in average delayed days for patients following the implementation of Optica, including any analysis reported over:

- a) 7 days;
- b) 14 days; and
- c) 21 days.

Not applicable

The information supplied to you continues to be protected by the Copyright, Designs and Patents Act 1988. You are free to use it for your own purposes, including any non-commercial research you are doing and for the purposes of news reporting.

If you wish to discuss any of the above, please contact us, quoting the FOI reference number above.

If you are unhappy with the way in which we have handled your request, please contact the Data Protection and Freedom of Information Lead in the first instance. If you wish to make a formal complaint, you should write to our Complaints Manager at Torbay and South Devon NHS Foundation Trust, First Floor Bowyer Building, Torbay Hospital, Torquay TQ2 7AA or by email to tsdft.feedback@nhs.net

If you are not content with the outcome of your complaint or the internal review, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner will only make a decision once you have exhausted the complaints and/or internal review process provided by us. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or through this link <https://ico.org.uk/global/contact-us/>

Yours sincerely,

Freedom of Information Team