Torbay and South Devon
NHS Foundation Trust

Email: foi.tsdft@nhs.net
Our Ref: TSD10734

21 October 2026

Dear Sir/Madam

Request for Information

We are writing to confirm that we have now completed our search for the information you requested.

A copy of the information is below:

1. Teledermatology provision
Does your organisation currently use a teledermatology platform or system to support the delivery of dermatology services? If yes, please confirm whether this is used for any of the following purposes:

- **Store-and-forward image review**
- **Advice and Guidance between primary and secondary care**
- **Remote consultation or virtual outpatient appointments**
- **Triage of urgent suspected skin cancer referrals**

From a Torbay and South Devon NHS Foundation Trust perspective, we do not currently have a teledermatology pathway operated directly by the Trust. However, we are working with an insourcing company, The Surgical Consortium, who are initiating a teledermatology pathway. Images are processed within their external system, Monday.com, and the results are fed back into Epic by way of a letter outlining the outcome of the image review. This is then clinically triaged.

2. Technology platform
Please state the name of the teledermatology software platform or system currently in use. If more than one platform is in use, please list all and indicate the purpose of each.
The Trust does not currently use a teledermatology platform operated directly by the Trust. The Surgical Consortium use Monday.com as their external system to process images, with results fed back into Epic by letter.

3. Commissioning and funding arrangements
Is the teledermatology platform funded and procured directly by your organisation, or is it commissioned and funded by your ICB? If both apply, please clarify which platforms fall under each arrangement. Additionally, please indicate whether any of your teledermatology platforms are funded centrally, for example through research-supported or NHS England funding.

The teledermatology pathway being initiated by The Surgical Consortium is funded through ESRF monies from the Devon Integrated Care Board.

4. Contract details

Please state the start date, end date, and total contract value of the current teledermatology platform contract or contracts, where this information is not exempt from disclosure.

Dermatology Contract with The Surgical Consortium
Start: 25/06/2026
End: 26/06/2027
Value: Dependent upon number of clinics and operations performed.

5. Procurement plans

Is there an active or planned procurement for a teledermatology platform currently under way or anticipated within the next 24 months? If yes, please provide details of the anticipated timeline.

The Trust is not currently operating its own teledermatology pathway. The pathway is being initiated through The Surgical Consortium. We do not have any planned procurement.

6. Dermatology referral activity

For the most recent full financial year for which data is available, please provide:

- **The total number of new referrals onto a dermatology Referral to Treatment (RTT) pathway received by your organisation**
  The current six-week average for dermatology referrals is 230 per week. This exceeds the Trust's business planning expected demand of 200–210 referrals per week.

April 2025	853
May 2025	973
June 2025	1132
July 2025	1138
August 2025	1068
September 2025	1091
October 2025	986
November 2025	867
December 2025	784
January 2026	580
February 2026	893
March 2026	452

- **The total number of urgent suspected cancer (two-week wait) referrals for skin cancer received by your organisation**

April 2025	713
May 2025	795
June 2025	922
July 2025	989
August 2025	821
September 2025	854
October 2025	774
November 2025	673
December 2025	594
January 2026	672
February 2026	669
March 2026	769

- **The total number of skin cancers diagnosed by your organisation**

April 2025	77
May 2025	72
June 2025	77
July 2025	73
August 2025	54
September 2025	70
October 2025	70
November 2025	88
December 2025	74
January 2026	58
February 2026	59
March 2026	46

7. Key contacts
Please provide the name and contact details, or job title if personal details are not disclosable, of the following individuals within your organisation:

- **The clinical lead for dermatology**
  The clinical leads are Dr Rosie Davis and Dr Hannah Cookson.
  tsdft.dermatology@nhs.net

- **The operational or service lead responsible for dermatology services**
  The operational manager is the operational or service lead responsible for dermatology services.

- **The individual responsible for digital or technology procurement within dermatology or the wider clinical directorate**

Procurement is managed by University Hospitals Plymouth NHS Trust (UHP). You can submit a Freedom of Information (FOI) request to UHP by email at plh-tr.foi-requests@nhs.net. Alternatively, you can write to the Freedom of Information, Information Governance Team, University Hospitals Plymouth NHS Trust, Ground Floor, Brittany House, Brest Road, Plymouth, PL6 5YE.

The information supplied to you continues to be protected by the Copyright, Designs and Patents Act 1988. You are free to use it for your own purposes, including any non-commercial research you are doing and for the purposes of news reporting.

If you wish to discuss any of the above, please contact us, quoting the FOI reference number above.

If you are unhappy with the way in which we have handled your request, please contact the Data Protection and Freedom of Information Lead in the first instance. If you wish to make a formal complaint, you should write to our Complaints Manager at Torbay and South Devon NHS Foundation Trust, First Floor Bowyer Building, Torbay Hospital, Torquay TQ2 7AA or by email to tsdft.feedback@nhs.net

If you are not content with the outcome of your complaint or the internal review, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner will only make a decision once you have exhausted the complaints and/or internal review process provided by us. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or through this link https://ico.org.uk/global/contact-us/

Yours sincerely,

Freedom of Information Team