

Email: foi.tsdfd@nhs.net
Our Ref: TSD10765

Dear Sir/Madam

Request for Information

We are writing to confirm that we have now completed our search for the information you requested.

A copy of the information is below:

The purpose of this request is to better understand how the Trust balances the control of temporary staffing expenditure with maintaining safe staffing levels and supporting patient flow. There is a significant public interest in understanding how financial controls on agency staffing interact with workforce resilience and the prevention of operational pressures such as corridor care.

Unless otherwise stated, please provide the information for the six-month period ending 30 June 2026.

Where possible, I would appreciate the information in Excel or CSV format.

1. Agency nursing expenditure

Please provide:

- a) The total expenditure on nursing staff supplied through NHS framework agencies.

Please see PDF attached titled 'Q1a Agency nursing expenditure'

- b) The total expenditure on nursing staff supplied through off-framework (non-framework) agencies.

There was no expenditure on nursing staff through off-framework agencies

- c) A breakdown of both categories by nursing speciality or staff group, where recorded (for example RGN, RMN, RNLD or other nursing categories used by the Trust).

Please see PDF attached titled 'Q1c Agency nursing categories'

2. Temporary staffing expenditure

Please provide:

- a) The total expenditure on the Trust's nursing staff bank.

Please see PDF attached titled 'Q2a Temporary Staffing Expenditure'

- b) The budget for temporary nursing staffing, showing agency and bank separately where this is recorded.

Please see PDF attached titled 'Q2b Budget'

- c) Where available, the same information for the equivalent six-month period in the previous financial year.

Please see PDF attached titled 'Q2a Temporary Staffing Expenditure'

3. Agency governance

Please provide copies of:

1. The Trust's current policy or procedure governing the use of agency nursing staff.

This information is publicly available on the Trust's website and is therefore exempt under Section 21 of the Freedom of Information Act 2000, as it is reasonably accessible to you by other means. Our current temporary staffing policy can be accessed here:

[Temporary Staffing Policy \(H32\)](https://www.torbayandsouthdevon.nhs.uk/uploads/temporary-staffing-policy-h32.pdf?last-updated=20220909)

<https://www.torbayandsouthdevon.nhs.uk/uploads/temporary-staffing-policy-h32.pdf?last-updated=20220909>

2. The approval or escalation process required before booking off-framework agency staff.

We do not currently book nursing staff through off-framework agencies.

4. Agency demand and fulfilment

Please provide:

1. The total number of nursing shifts released to agency.
7016
2. The total number and percentage of those shifts that remained unfilled.
1393
3. Where recorded, the number of unfilled agency shifts that were released with less than five hours' notice before the shift start time.
71

5. Workforce resilience and corridor care

Please provide a copy of any Board, Executive, Finance or Workforce Committee report produced during the reporting period that discusses one or more of the following:

- Agency nursing expenditure.
- Staff bank expenditure.
- Unfilled nursing shifts.
- Workforce availability in relation to corridor care, emergency department overcrowding or patient flow.

This information is publicly available on the Trust's website and is therefore exempt under Section 21 of the Freedom of Information Act 2000, as it is reasonably accessible to you by other means. Relevant Board papers and reports can be accessed here:

[Board, governors and annual members meetings - Torbay and South Devon NHS Foundation Trust.](https://www.torbayandsouthdevon.nhs.uk/about-us/board-meetings/)

<https://www.torbayandsouthdevon.nhs.uk/about-us/board-meetings/>

The information supplied to you continues to be protected by the Copyright, Designs and Patents Act 1988. You are free to use it for your own purposes, including any non-commercial research you are doing and for the purposes of news reporting.

If you wish to discuss any of the above, please contact us, quoting the FOI reference number above.

If you are unhappy with the way in which we have handled your request, please contact the Data Protection and Freedom of Information Lead in the first instance. If you wish to make a formal complaint, you should write to our Complaints Manager at Torbay and South Devon NHS Foundation Trust, First Floor Bowyer Building, Torbay Hospital, Torquay TQ2 7AA or by email to tsdft.feedback@nhs.net

If you are not content with the outcome of your complaint or the internal review, you may apply directly to the Information Commissioner for a decision. Generally, the Information

Commissioner will only make a decision once you have exhausted the complaints and/or internal review process provided by us. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or through this link <https://ico.org.uk/global/contact-us/>

Yours sincerely,

Freedom of Information Team

Category
Pay - agency
Pay - agency
Pay - agency
Pay - agency
Pay - agency Total

Lower level category
Agency - Registered nursing, midwifery and health visiting
Agency - Registered nursing, midwifery and health visiting
Agency - Registered nursing, midwifery and health visiting
Agency - Support to clinical staff (nursing)

Lowest level category	26-Jan	26-Feb	26-Mar
Agency- Nursing Band 4	£379.96	-£379.96	
Agency- Nursing Band 5	£276,688.44	£256,088.21	£268,751.82
Agency- Nursing Band 6	£10,104.09	£5,070.17	£11,364.64
Agency- HCA	-£1,330.00	-£1,603.08	£239.89
	£285,842.49	£259,175.34	£280,356.35

Financial Period			
26-Apr	26-May	26-Jun	Grand Total
			£0.00
£293,335.03	£188,325.35	£181,233.54	£1,464,422.39
£9,177.53	-£2,984.30	£381.16	£33,113.29
	£5,874.56	£3,175.54	£6,356.91
£302,512.56	£191,215.61	£184,790.24	£1,503,892.59

Specialty	Category	26-Jan	26-Feb
Acute Medicine	Pay - agency	£34,044.47	£38,897.25
Cardiology	Pay - agency	£9,806.04	£4,086.61
Child Health Med, Mgt and Misc	Pay - agency	£18,320.16	£17,521.60
Dawlish Hospital	Pay - agency	£2,139.40	£4,371.35
Diabetes and Endocrinology	Pay - agency	£16,090.61	£15,668.47
Emergency Services	Pay - agency	£83,414.56	£78,924.05
General Surgery	Pay - agency	£7,834.18	£12,366.95
HOP and Frailty	Pay - agency	£25,994.19	£19,521.20
Hospital Services - Brixham	Pay - agency	£1,914.62	£1,660.74
Newton Abbot Community Hospital	Pay - agency	£4,958.15	£4,328.16
Operations	Pay - agency	£24,798.49	£15,945.48
Ophthalmology	Pay - agency	£2,088.40	-£187.68
Respiratory	Pay - agency	£18,329.25	£12,358.51
Ricky Grant Day Unit And Turner Ward	Pay - agency	£12,850.20	£8,770.36
Stroke Services	Pay - agency	£12,596.26	£5,037.72
Surgical Management Services	Pay - agency	£3,886.52	£1,513.93
Theatres & Anaesthetics	Pay - agency	£5,387.74	£12,144.79
Totnes Community Hospital Services	Pay - agency	-£535.16	£1,033.93
Trauma and Orthopaedics	Pay - agency	£1,924.41	£5,211.92

26-Mar	26-Apr	26-May	26-Jun	Grand Total
£42,702.90	£50,215.28	£30,758.15	£40,516.28	£237,134.33
£5,775.31	£10,066.92	£5,607.30	£5,108.00	£40,450.18
£20,497.68	£9,198.18	£76.84		£65,614.46
£2,944.42	£4,793.68	£3,196.84	£3,003.01	£20,448.70
£11,512.70	£20,229.39	£11,262.19	£6,441.87	£81,205.23
£90,892.12	£69,569.03	£66,360.75	£63,215.83	£452,376.34
£11,315.99	£3,797.18	£8,496.34	£4,865.02	£48,675.66
£18,916.42	£25,342.57	£13,439.26	£12,245.86	£115,459.50
£2,124.72	£377.85	£596.09	£329.73	£7,003.75
£5,255.63	£9,127.05	£2,596.73	£2,937.97	£29,203.69
£13,271.49	£14,763.90	£9,481.91	£7,199.25	£85,460.52
				£1,900.72
£10,736.31	£23,260.60	£14,275.16	£9,171.07	£88,130.90
£16,223.35	£18,773.42	£3,689.87	£8,282.09	£68,589.29
£4,731.24	£9,384.33	£6,592.77	£9,992.17	£48,334.49
£5,278.30	£8,695.76	£3,324.20	£1,374.63	£24,073.34
£10,488.99	£13,227.41	£6,935.97	£4,978.23	£53,163.13
£2,057.71	£3,090.38	£1,953.77	£439.40	£8,040.03
£5,631.07	£8,599.63	£2,571.47	£4,689.83	£28,628.33

Category	Lower level category
Pay - bank	Bank - Registered nursing, midwifery and health visiting
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Pay - bank	Bank - Registered nursing, midwifery and health visiting
Pay - bank	Bank - Support to clinical staff (nursing)
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Pay - bank	Bank - Support to clinical staff (nursing)
Pay - bank	Bank - Support to clinical staff (nursing)
Pay - bank Total	

Category	Lower level category
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Pay - bank	Bank - Support to clinical staff (nursing)
Pay - bank	Bank - Support to clinical staff (nursing)
Pay - bank Total	

Lowest level category	26-Jan
Mdwf Bank AfC- Band 6 Qualified	£13,994.46
Nsg AfC- Band 6 Bank	£68,566.93
Nsg AfC- Band 8a Bank	£513.70
Nsg Afc Qualified - Band 5 Bank	£324,147.25
Nsg Bank AfC- Band 7 Qualified	£18,735.77
Admin & Estates Support - Afc Bank	£10,142.42
Nursing Associate - Band 2 Bank	£61,625.22
Support To Healthcare Scientists And Other St&T - Band 2 Bank	
Support to Nursing Staff - Band 3 Bank	£441,784.18
Support to Nursing Staff - Band 4-7 Bank	£7,933.57
	£947,443.50

Lowest level category	25-Jan
Nsg AfC- Band 6 Bank	£53,348.31
Nsg Afc Qualified - Band 5 Bank	£273,874.30
Nsg Bank AfC- Band 7 Qualified	£16,561.10
Nsg AfC- Band 8a Bank	£4,354.66
Mdwf Bank AfC- Band 6 Qualified	£20,046.60
Nsg AfC- Band 8c Bank	£5.30
Nursing Associate - Band 2 Bank	£31,865.96
Support to Nursing Staff - Band 3 Bank	£459,613.75
Support to Nursing Staff - Band 4-7 Bank	£7,071.49
Admin & Estates Support - Afc Bank	£2,924.97
Support To Healthcare Scientists And Other St&T - Band 2 Bank	£307.97
Support to Nursing Staff - Band 2 Bank	£2.06
Support to Nursing Staff - Band 5 Bank	£0.36
	£869,976.83

26-Feb	26-Mar	26-Apr	26-May	26-Jun
£23,465.18	£29,508.47	£21,941.60	£12,105.29	£14,182.19
£70,867.66	£90,621.43	£78,025.41	£89,282.74	£74,000.16
£0.00				
£335,683.73	£373,431.74	£322,285.33	£367,447.34	£329,145.66
£11,579.47	£15,015.38	£19,423.74	£15,518.37	£16,675.56
£4,393.97	£8,991.50	£8,872.70	£6,419.23	£6,682.05
£52,083.63	£47,564.34	£11,753.89	£4,251.74	£60,934.01
	£513.32	£124.26		
£424,095.42	£444,520.68	£463,823.23	£478,091.79	£425,133.28
£5,532.11	£4,537.80	£4,660.39	£5,711.66	£4,054.74
£927,701.17	£1,014,704.66	£930,910.55	£978,828.16	£930,807.65

25-Feb	25-Mar	25-Apr	25-May	25-Jun
£61,308.71	£66,235.57	£69,906.15	£55,161.85	£58,039.38
£261,053.13	£281,116.51	£256,797.36	£268,375.25	£269,425.93
£19,172.51	£16,931.83	£13,575.70	£19,249.09	£20,987.65
£5,377.79	£847.17	-£890.83	£3.60	-£24.84
£24,404.85	£19,832.03	£20,202.27	£18,172.08	£10,769.03
£33,159.89	£34,289.64	£47,585.09	£73,446.27	£56,518.82
£470,321.37	£429,004.64	£416,747.71	£416,325.11	£459,713.37
£5,013.18	£5,183.47	£7,269.19	£3,813.68	£4,114.41
£5,002.41	£5,210.20	£5,197.12	£2,436.12	£4,243.81
£327.94			£592.99	£1,203.87
£885,141.78	£858,651.06	£836,389.76	£857,576.04	£884,991.43

Grand Total
£115,197.19
£471,364.33
£513.70
£2,052,141.05
£96,948.29
£45,501.87
£238,212.83
£637.58
£2,677,448.58
£32,430.27
£5,730,395.69

Grand Total
£363,999.97
£1,610,642.48
£106,477.88
£9,667.55
£113,426.86
£5.30
£276,865.67
£2,651,725.95
£32,465.42
£25,014.63
£2,432.77
£2.06
£0.36
£5,192,726.90

Category	Jan-26	Feb-26	Mar-26	Apr-26
Pay - agency	£315,858.00	£315,858.00	£315,861.00	£47,332.00
Pay - bank	£763,672.00	£763,672.00	£752,254.00	£696,175.00
Grand Total	£1,079,530.00	£1,079,530.00	£1,068,115.00	£743,507.00

May-26	Jun-26	Grand Total
£47,332.00	£47,332.00	£1,089,573.00
£692,109.00	£681,140.00	£4,349,022.00
£739,441.00	£728,472.00	£5,438,595.00