

Email: foi.tsdfd@nhs.net
Our Ref: TSD10787

Dear Sir/Madam

Request for Information

We are writing to confirm that we have now completed our search for the information you requested.

A copy of the information is below:

Please provide the following in relation to the patient level information and costing system (PLICS) currently used by the Trust:

- 1. The name of the supplier and the name of the costing software product currently in use.**
[Iqvia Cost Engine \(Previously known as Usercost\), Iqvia](#)
- 2. The commencement date and the contractual expiry date of the current contract or call-off.**
[Commencement Date: 01/09/2016](#)
[Expiry Date: 31/08/2029](#)
- 3. Details of any remaining extension options, including their duration.**
[None](#)
- 4. The procurement route used (for example, the name of the framework and lot, or an open tender).**
[Open tender](#)

If the Trust does not hold a contract with an external supplier for this purpose — for example, because the costing system is developed and maintained in-house, or is provided under a shared service or collaborative arrangement with another organisation — please confirm which of these applies and, in the case of a shared arrangement, name the host organisation.

If any part of this request cannot be answered, I would be grateful if you would answer the remaining parts. Where the information is already published, a link is sufficient.

The information supplied to you continues to be protected by the Copyright, Designs and Patents Act 1988. You are free to use it for your own purposes, including any non-commercial research you are doing and for the purposes of news reporting.

If you wish to discuss any of the above, please contact us, quoting the FOI reference number above.

If you are unhappy with the way in which we have handled your request, please contact the Data Protection and Freedom of Information Lead in the first instance. If you wish to make a formal complaint, you should write to our Complaints Manager at Torbay and South Devon NHS Foundation Trust, First Floor Bowyer Building, Torbay Hospital, Torquay TQ2 7AA or by email to tsdft.feedback@nhs.net

If you are not content with the outcome of your complaint or the internal review, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner will only make a decision once you have exhausted the complaints and/or internal review process provided by us. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or through this link <https://ico.org.uk/global/contact-us/>

Yours sincerely,

Freedom of Information Team