

Email: foi.tsdfd@nhs.net
Our Ref: TSD10850

Dear Sir/Madam

Request for Information

We are writing to confirm that we have now completed our search for the information you requested.

A copy of the information is below:

For the purposes of this request, I am interested primarily in NHS commissioned wheelchair services for people with long-term mobility needs, encompassing both standard and specialist/complex wheelchair provision.

Specifically, this should include services responsible for the assessment, prescription, provision, delivery, repair, maintenance and ongoing clinical review of NHS-funded wheelchairs, including associated seating and postural management where this forms part of the commissioned wheelchair service.

For the above service(s), I would be grateful if you could provide the following information, where held:

*** The name of the organisation(s) currently providing the service, including any separate providers responsible for assessment, equipment provision, repairs or maintenance.**

- 1. The commissioning organisation responsible for the service.**
- 2. The current contract commencement and expiry dates, including details of any extension options and whether any extensions have already been exercised.**
- 3. The current annual contract value, or total contract value and duration where an annual figure is not available.**
- 4. The current contractual model, for example block contract, activity-based, tariff, cost-per-case or another arrangement.**
- 5. The geographical area and population covered by the contract.**

6. **The approximate number of registered wheelchair service users currently supported, ideally broken down between adults and children/young people where this information is held.**
7. **The number of new referrals/assessments and wheelchair provisions undertaken during the most recent complete financial year for which figures are available.**
8. **Any available breakdown between standard/manual, powered and specialist/complex wheelchair provision.**
9. **If known and recorded, the anticipated procurement, recommissioning or contract review timetable for the service following expiry of the present arrangements.**

Where different organisations hold responsibility for different elements of wheelchair provision, I would be grateful if the response could identify these separately.

Torbay and South Devon NHS Foundation Trust does not provide or commission specialist wheelchair services for people with long-term mobility needs. The Trust therefore does not hold the information requested.

The information supplied to you continues to be protected by the Copyright, Designs and Patents Act 1988. You are free to use it for your own purposes, including any non-commercial research you are doing and for the purposes of news reporting.

If you wish to discuss any of the above, please contact us, quoting the FOI reference number above.

If you are unhappy with the way in which we have handled your request, please contact the Data Protection and Freedom of Information Lead in the first instance. If you wish to make a formal complaint, you should write to our Complaints Manager at Torbay and South Devon NHS Foundation Trust, First Floor Bowyer Building, Torbay Hospital, Torquay TQ2 7AA or by email to tsdft.feedback@nhs.net

If you are not content with the outcome of your complaint or the internal review, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner will only make a decision once you have exhausted the complaints and/or internal review process provided by us. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or through this link <https://ico.org.uk/global/contact-us/>

Yours sincerely,

Freedom of Information Team



Torbay and South Devon
NHS Foundation Trust