

Email: foi.tsdf@nhs.net
Our Ref: TSD10883

12 October 2026

Dear Sir/Madam

Request for Information

We are writing to confirm that we have now completed our search for the information you requested.

A copy of the information is below:

I would like to request information concerning the following types of washing, disinfection and sterilisation equipment currently installed and/or in use at hospitals operated by your Trust:

- 1. Instrument washer-disinfectors – machines used for washing and disinfecting surgical instruments and other reusable medical equipment.**

Hospital and, where applicable, department	Torbay Hospital – Hospital Sterilisation and Decontamination Unit
Type of equipment	Instrument washer-disinfector
Manufacturer	Belimed
Model	WD 290 IQ
Number of installed machines	8
Year of purchase or installation	2026
Purchase price, where available	£35,395.06 per unit
Any additional equipment or accessories purchased together with the machine	Two trollies per machine loading/unloading
Frequency of servicing	Quarterly with one annual included
Number of service visits carried out	4 per machine
Annual service and maintenance costs	5 year fully comprehensive maintenance contract: £ 224,724.00
Whether servicing is performed internally by the Regional Health Authority/hospital or by an external provider	Weekly internal testing. Servicing provided by external provider
Name of the external service provider	IM Belimed

Information on existing service and maintenance agreements, including, where available, contract period and value	5 year fully comprehensive maintenance contract: £ 224,724.00
Number of spare-part purchases/orders	Not applicable
The equipment or equipment type to which the spare parts relate	Not applicable
Annual expenditure on spare parts	Not applicable
Supplier of the spare parts	Manufacturer

2. Bedpan washer-disinfectors – machines used for washing and disinfecting bedpans, urinals and similar items.

Not applicable. Torbay and South Devon NHS Foundation Trust use disposable bedpan disinfectors that go in a macerator.

3. Cart washers – machines used for washing and disinfecting transport carts, containers and similar equipment.

Not applicable. We do not have any cart washers

4. Sterilisers – equipment used for sterilising surgical instruments and other reusable medical equipment.

Hospital and, where applicable, department	Torbay Hospital – Hospital Sterilisation and Decontamination Unit
Type of equipment	Steam steriliser Low-temperature steriliser
Manufacturer	MMM ASP Sterrad
Model	MMM Selectomat PL 9612-2H Porous Load Autoclaves 100NX for the Sterrad.
Number of installed machines	3 MMM steam sterilisers 1 ASP Sterrad low-temperature steriliser
Year of purchase or installation	2013 – MMM 2010 – ASP Sterrad
Purchase price, where available	Circa £100,000.00
Any additional equipment or accessories purchased together with the machine	3 x manual loading/unloading trolleys
Frequency of servicing	Quarterly with one annual included

Number of service visits carried out	4 per autoclave
Annual service and maintenance costs	The annual maintenance cost for the MMM autoclaves is: £17,341. The annual maintenance cost for the ASP Sterrad, low temperature steriliser is: £17,538.12
Whether servicing is performed internally by the Regional Health Authority/hospital or by an external provider	Inhouse weekly testing. Servicing provided by external provider.
Name of the external service provider	MMM
Information on existing service and maintenance agreements, including, where available, contract period and value	£17,341 annual maintenance contract
Number of spare-part purchases/orders	62 for 2025
The equipment or equipment type to which the spare parts relate	Autoclaves
Annual expenditure on spare parts	£29,495.00 for 2025
Supplier of the spare parts	MMM

Installed equipment

For each of the above equipment types, I would, where available, like to receive the following information:

- Hospital and, where applicable, department
- Type of equipment
- Manufacturer
- Model
- Number of installed machines
- Year of purchase or installation
- Purchase price, where available
- Any additional equipment or accessories purchased together with the machine

Please see above

Service and maintenance

I would also like to request information regarding the service and maintenance of the above equipment, including, where available:

- **Frequency of servicing**
- **Number of service visits carried out**
- **Annual service and maintenance costs**
- **Whether servicing is performed internally by the Regional Health Authority/hospital or by an external provider**
- **Name of the external service provider**
- **Information on existing service and maintenance agreements, including, where available, contract period and value**

[Please see above](#)

Spare parts

Finally, I would like to request information regarding purchases of spare parts for the above equipment, including, where available:

- **Number of spare-part purchases/orders**
- **The equipment or equipment type to which the spare parts relate**
- **Annual expenditure on spare parts**
- **Supplier of the spare parts**

[Please see above](#)

For information concerning service, maintenance and spare parts, I would like to receive data covering the period 2019–2026 year to date, where available.

If information is already available regarding planned purchases, replacements or investments in new equipment, I would also like to request access to this information.

To clarify the information requested, the data could, for example, contain the following fields

This table is provided solely as an illustration of the information requested. There is no need to process or restructure the information into this format if it already exists in another format.

If the information is available at a more granular level—for example, with one row per machine, service visit or spare-parts purchase—I would be very grateful to receive it at this level rather than as an aggregated summary.

If the requested information is distributed across several existing systems, registers or documents, I request access to the existing material containing the relevant information.

There is therefore no need to prepare a new analysis or summary solely for the purpose of responding to this request.

If any part of the request is considered too extensive or cannot be accommodated in the form described above, please feel free to contact me so that we can narrow the scope to the information that can most readily be identified and provided.

The information supplied to you continues to be protected by the Copyright, Designs and Patents Act 1988. You are free to use it for your own purposes, including any non-commercial research you are doing and for the purposes of news reporting.

If you wish to discuss any of the above, please contact us, quoting the FOI reference number above.

If you are unhappy with the way in which we have handled your request, please contact the Data Protection and Freedom of Information Lead in the first instance. If you wish to make a formal complaint, you should write to our Complaints Manager at Torbay and South Devon NHS Foundation Trust, First Floor Bowyer Building, Torbay Hospital, Torquay TQ2 7AA or by email to tsdft.feedback@nhs.net

If you are not content with the outcome of your complaint or the internal review, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner will only make a decision once you have exhausted the complaints and/or internal review process provided by us. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or through this link <https://ico.org.uk/global/contact-us/>

Yours sincerely,

Freedom of Information Team