Torbay and South Devon
NHS Foundation Trust

Email: foi.tsdft@nhs.net
Our Ref: TSD10895

2 November 2026

Dear Sir/Madam

Request for Information

We are writing to confirm that we have now completed our search for the information you requested.

A copy of the information is below:

1. **A list of ICT, digital, network, telephony or business-systems projects and programmes that are planned, approved or in progress for the financial years 2026/27 and 2027/28. For each, please give the project name, a one-line description, the approved or estimated budget, the planned start and end dates and the job title of the officer responsible for delivering it.**

2. **Where a project in that list will be delivered with the help of an external supplier or contractor, the name of that supplier if one has already been appointed.**

If a published document already contains this information (for example a capital programme, an ICT or digital strategy or a forward plan), a link to it and the page reference is a complete answer and I would be grateful for it.

If the request would exceed the appropriate cost limit, please answer part 1 alone or tell me how to narrow it so that it can be answered within the limit.

The Trust holds information relating to ICT, digital, network, telephony and business systems projects that were planned, approved or in progress during the 2026/27 FY, but does not have agreed projects and budget for 27/28.

This information is provided in accordance with the records held by the Trust at the time of the request. Future project budgets, timescales, delivery arrangements and governance responsibilities may be subject to change through the Trust's normal approval and assurance processes.

Project	Start Date	Planned End Date	Brief Description	Budget / Funding	Responsible Officer Job Title	Supplier / Delivery Partner
Data Centre Relocation	1 March 2025	October 2026	Relocation of Trust data centre and associated network infrastructure	£250,000	Chief Technology Officer	Vodafone
CHC IT System	March 2026	Early 2027	Implementation of a replacement Continuing Healthcare system	£50,000	**Information Management and Technology Programme Director**.	BroadCare Solutions
Legacy System Data Archiving	June 2026	March 2027	Archiving of PARIS and related legacy system data	£70,000	**Information Management and Technology Programme Director**.	University Hospitals Plymouth NHS Trust
Rolling Server Upgrades	Ongoing programme	Ongoing programme	Replacement and upgrade of unsupported server infrastructure	£100,000	Chief Technology Officer	Internally resourced
IPT Infrastructure Programme	June 2026	March 2027	Infrastructure refresh and resilience improvements	£500,000	Chief Technology Officer	Mitel
Order Communications (ICE)	1 April 2022	October 2026	Order communications enhancements and cyber-related upgrades	£100,000	**Information Management and Technology Programme Director**.	Clinisys
PARIS Contract Extension	August 2026	November 2026	Extension of PARIS to support Adult Social Care and	£320,000	**Information Management and**	Civica

			Continuing Healthcare transition arrangements		**Technology Programme Director**.	

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If you wish to discuss any of the above, please contact us, quoting the FOI reference number above.

If you are unhappy with the way in which we have handled your request, please contact the Data Protection and Freedom of Information Lead in the first instance. If you wish to make a formal complaint, you should write to our Information Governance Team at Information Governance and Data Protection, Belmont Court, Torbay and South Devon NHS Foundation Trust, Torquay, TQ2 7AA or by email to tsdft.igteam@nhs.net

If you are not content with the outcome of your complaint or the internal review, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner will only make a decision once you have exhausted the complaints and/or internal review process provided by us. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or through this link https://ico.org.uk/global/contact-us/

Yours sincerely,

Freedom of Information Team