Torbay and South Devon
NHS Foundation Trust

Email: foi.tsdft@nhs.net
Our Ref: TSD10931

21 October 2026

Dear Sir/Madam

Request for Information

We are writing to confirm that we have now completed our search for the information you requested.

A copy of the information is below:

Q1. Waiting to be fitted
(a) How many patients were waiting for an ambulatory ECG device to be fitted?
As of the 15 October 2026 we had 163 patients waiting for an ambulatory ECG device to be fitted

(b) Of these, how many had waited more than 6 weeks from referral?
0

(c) Does the trust have an internal target for the time from referral to fitting? If so, what is it, and what percentage of patients fitted in 2025/26 met it?
No

Q2. Waiting for analysis and reporting
(a) How many completed recordings were awaiting analysis or a report?
As of the 15 October 2026 we had 107 completed recordings awaiting analysis or a report.

(b) What was the average number of days from device return to report issued?
28

(c) Does the trust have an internal target for the time from device return to report issued? If so, what is it, and what percentage of recordings reported in 2025/26 met it?
No

Q3. Activity

How many ambulatory ECG recordings did the trust carry out in 2025/26, split by recording length (24 hours, 48 to 72 hours, 7 days or more) if recorded?

In 2025/26, the Trust carried out 3151 recordings. A breakdown by recording length is not readily accessible. Extracting this information would require the Trust to review all 3151 recordings, exceeding the 18-hour cost limit under section 12 of the Freedom of Information Act.

Q4. Devices and analysis

(a) Which manufacturer or manufacturers supply the trust's ambulatory ECG devices (for example Spacelabs, Philips, GE, iRhythm), and, if held, which analysis software is used?

Spacelabs, Novacor Devices, Spacelabs Pathfinder analysis

(b) Is analysis carried out in house, outsourced, or both?

Both

(c) If outsourced, who is the provider, and what are the contract start and end dates?

InHealth provides monitor fitting and analysis at the CDC in Torquay under a contract for 15 patients per week, which began in October 2024 and is for 10 years.

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If you wish to discuss any of the above, please contact us, quoting the FOI reference number above.

If you are unhappy with the way in which we have handled your request, please contact the Data Protection and Freedom of Information Lead in the first instance. If you wish to make a formal complaint, you should write to our Information Governance Team at Information Governance and Data Protection, Belmont Court, Torbay and South Devon NHS Foundation Trust, Torquay, TQ2 7AA or by email to tsdft.igteam@nhs.net

If you are not content with the outcome of your complaint or the internal review, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner will only make a decision once you have exhausted the complaints and/or internal review process provided by us. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or through this link https://ico.org.uk/global/contact-us/

Yours sincerely,

Freedom of Information Team