Torbay and South Devon
NHS Foundation Trust

Email: foi.tsdft@nhs.net
Our Ref: TSD10987

6 November 2026

Dear Sir/Madam

Request for Information

We are writing to confirm that we have now completed our search for the information you requested.

A copy of the information is below:

Confidential Waste Destruction Contract

The details I require are:

- **Has confidential waste been procured via tender or framework, or another means, if other means, please confirm how you procured your confidential waste.**
  Procured via a framework
- **If a framework, could you confirm the name of the framework please?**
  ESPO 981_23 Secure Shredding and Disposal Services (Confidential Materials)
- **Actual contract values of each framework/contract (& any sub lots)**
  Approximate annual cost of £25,000
- **Start date (month and year) & duration of contract**
  01 October 2025
- **Is there an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension, along with the final possible contract end date?**
  1 year extension option. Final possible end date of 30th September 2027
- **Has a decision been made yet on whether the framework(s)/contract(s) are being either extended or renewed?**
  Contract extension has been taken.
- **Who is the procurement officer responsible for this contract and could you provide their email address and phone number please?**
  The employee's name and individual email address are withheld under section 40(2) of the Freedom of Information Act 2000. Disclosure would contravene the

lawfulness and fairness principle in Article 5(1)(a) of the UK GDPR. This is an absolute exemption and is not subject to a public interest test.

- **Do you have a generic email address for your procurement department, for example procurement@organisation.com, if so could you confirm this? Who is the senior officer (outside of procurement) responsible for this contract and could you provide their email address and phone number please?**
  tsdft.procurement@nhs.net

- **Who is the current supplier?**
  Restore Datashred Ltd

- **If your current supplier is a Facilities Management/Waste/Cleaning Company, which sub-contractor services your organisation? E.g., which company's staff actually collect your confidential waste?**
  Not applicable

- **Will this request and response be published on your website>? If so, could you provide a link?**
  Not applicable

The information supplied to you continues to be protected by the Copyright, Designs and Patents Act 1988. You are free to use it for your own purposes, including any non-commercial research you are doing and for the purposes of news reporting.

If you wish to discuss any of the above, please contact us, quoting the FOI reference number above.

If you are unhappy with the way in which we have handled your request, please contact the Data Protection and Freedom of Information Lead in the first instance. If you wish to make a formal complaint, you should write to our Information Governance Team at Information Governance and Data Protection, Belmont Court, Torbay and South Devon NHS Foundation Trust, Torquay, TQ2 7AA or by email to tsdft.igteam@nhs.net

If you are not content with the outcome of your complaint or the internal review, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner will only make a decision once you have exhausted the complaints and/or internal review process provided by us. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or through this link https://ico.org.uk/global/contact-us/

Yours sincerely,

Freedom of Information Team