Torbay and South Devon
NHS Foundation Trust

Email: foi.tsdft@nhs.net
Our Ref: TSD8968

6 November 2026

Dear Sir/Madam

Request for Information

We are writing in response to your request for information.

A copy of the information is below:

I wish to make a freedom of information request and would be grateful if you could supply the following information within twenty working days:

1. **The number of patients processed by your Trust between the years 2018 and 2025 who were classified as having a chargeable status.**
   Answering questions 1–3 would require a manual search of paper records and electronic systems covering 2018–2025. We estimate that locating, retrieving and extracting the information would take more than 18 hours. We are therefore refusing questions 1–3 under section 12(1) of the Freedom of Information Act 2000, as the estimated cost of providing the information exceeds the appropriate cost limit.
   The appropriate cost limit for the Trust is £450, equivalent to 18 hours of staff time at £25 per hour.

   As advice and assistance under section 16 of the Act, we suggest narrowing your request to a single year. This may reduce the time required, although we would need to assess any revised request to determine whether it could be answered within the cost limit.

2. **The number of individuals in receipt of secondary care who, under the 'NHS Charges to Overseas Visitors Regulation, 2015' were classified as "Charging Category F"**
   As above

3. **The total value of the treatment provided to those individuals who were classified as falling under "Charging Category F".**
   As above

4. **Please also confirm whether your Trust has an Overseas Visitor Manager position(s), the total number, and whether all roles are presently filled.**
   The Trust has one Overseas Manager position, which is currently filled.

The information supplied to you continues to be protected by the Copyright, Designs and Patents Act 1988. You are free to use it for your own purposes, including any non-commercial research you are doing and for the purposes of news reporting.

If you wish to discuss any of the above, please contact us, quoting the FOI reference number above.

If you are unhappy with the way in which we have handled your request, please contact the Data Protection and Freedom of Information Lead in the first instance. If you wish to make a formal complaint, you should write to our Complaints Manager at Torbay and South Devon NHS Foundation Trust, First Floor Bowyer Building, Torbay Hospital, Torquay TQ2 7AA or by email to tsdft.feedback@nhs.net

If you are not content with the outcome of your complaint or the internal review, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner will only make a decision once you have exhausted the complaints and/or internal review process provided by us. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or through this link https://ico.org.uk/global/contact-us/

Yours sincerely,

Freedom of Information Team