Torbay and South Devon
NHS Foundation Trust

Email: foi.tsdft@nhs.net
Our Ref: TSD9030

23 October 2026

Dear Sir/Madam

Request for Information

We are writing to confirm that we have now completed our search for the information you requested.

A copy of the information is below:

I am writing to request the following information under the Freedom of Information Act:

1. What is the name and email address of the ENT Clinical Lead?
The information has been withheld under section 40(2) of the Freedom of Information Act 2000 because it is personal data. The Trust considered the public interest in transparency and accountability alongside the seniority and public-facing nature of the role, whether the information is already publicly available, and the individual's reasonable expectations of privacy. As the employee is not sufficiently senior and their details are not routinely published, disclosure would be outside those expectations and would not be necessary or proportionate. It would therefore be unfair and breach the first data protection principle in Article 5(1)(a) of the UK General Data Protection Regulation. Section 40(2) is an absolute exemption and is not subject to the public interest test.

1. What is the name and email address of the ENT Service Manager?
Senior Operational Manager, Sandie Heyworth, s.heyworth@nhs.net

The information supplied to you continues to be protected by the Copyright, Designs and Patents Act 1988. You are free to use it for your own purposes, including any non-commercial research you are doing and for the purposes of news reporting.

If you wish to discuss any of the above, please contact us, quoting the FOI reference number above.

If you are unhappy with the way in which we have handled your request, please contact the Data Protection and Freedom of Information Lead in the first instance. If you wish to make a formal complaint, you should write to our Complaints Manager at Torbay and

South Devon NHS Foundation Trust, First Floor Bowyer Building, Torbay Hospital, Torquay TQ2 7AA or by email to tsdft.feedback@nhs.net

If you are not content with the outcome of your complaint or the internal review, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner will only make a decision once you have exhausted the complaints and/or internal review process provided by us. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or through this link https://ico.org.uk/global/contact-us/

Yours sincerely,

Freedom of Information Team