Torbay and South Devon
NHS Foundation Trust

Email: foi.tsdft@nhs.net
Our Ref: TSD9098

23 October 2026

Dear Sir/Madam

Request for Information

We are writing to confirm that we have now completed our search for the information you requested.

A copy of the information is below:

This request is made under the Freedom of Information Act 2000. Where exemptions apply, please provide the remainder of the information. I am requesting anonymised data only; no personal identifiers are required.

I am kindly requesting the information below, and If any element risks exceeding the FOI cost limit (£450), or contains disclosable personal data, please let me know which parts could be modified or removed to bring the request within the limit. I am happy to accept redacted or summarised information where necessary.

For the years 2017-2022, please provide:
i) Annual trust-level totals:

1. **Referrals to the NHS Counter Fraud Authority (count)**
2. **Number of suspected fraud incidents**
3. **Number of proven fraud incidents (disciplinary or criminal)**
4. **£ value lost (total)**
5. **£ value recovered (total)**

Or:

i) For each period (monthly is preferred; quarterly is acceptable), please provide:

1. **Cases opened (count)**
2. **Cases closed (count)**
3. **Closure outcomes – counts by category:**
   [No fraud/irregularity, Management/disciplinary action, Civil recovery pursued, Referred for criminal investigation/prosecution, Criminal sanction obtained]
4. **Referrals to the NHS Counter Fraud Authority (count)**
5. **Estimated financial loss/exposure recognised in the period (£)**

5. £ value recovered (total)

ii) Case-level details (each incident):

1. **Date discovered (DD/MM/YY)**
2. **Discovery method (audit, whistle-blower, analytics, other)**
3. **Fraud type (procurement, payroll, patient, drug, cyber, other)**
4. **£ value lost / exposure**
5. **£ recovered to date**

iii) Payment practice signal

Better Payment Practice Code: percentage of invoices paid later than 30 days, by month.

I would be grateful if the information was supplied in CSV format with the organisational code and financial year.

The Trust is unable to provide the data requested. Following a change to the IT system used to record counter-fraud information, the Trust no longer has access to the detailed historic data for the period requested.

The NHS Counter Fraud Authority may hold the archived information and may therefore be able to assist with the requested data. They can be contacted directly regarding information held centrally by emailing FOIrequest@nhscfa.gov.uk or visiting Freedom of information request form | NHS Counter Fraud Authority | NHSCFA.

This advice is provided in accordance with the Trust's duty under section 16 of the Freedom of Information Act 2000 to offer reasonable advice and assistance.

The information supplied to you continues to be protected by the Copyright, Designs and Patents Act 1988. You are free to use it for your own purposes, including any non-commercial research you are doing and for the purposes of news reporting.

If you wish to discuss any of the above, please contact us, quoting the FOI reference number above.

If you are unhappy with the way in which we have handled your request, please contact the Data Protection and Freedom of Information Lead in the first instance. If you wish to make a formal complaint, you should write to our Complaints Manager at Torbay and South Devon NHS Foundation Trust, First Floor Bowyer Building, Torbay Hospital, Torquay TQ2 7AA or by email to tsdft.feedback@nhs.net

If you are not content with the outcome of your complaint or the internal review, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner will only make a decision once you have exhausted the complaints and/or internal review process provided by us. The Information Commissioner can be contacted

at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or through this link https://ico.org.uk/global/contact-us/

Yours sincerely,

Freedom of Information Team